

# Internet Explorer 8 & 9 Compatibility with the Single Family Secure Upload Tool

The Secure Upload Tool is compatible with Internet Explorer versions 6 & 7. If you're using **Internet Explorer 8, 9** or higher, you will need to complete the *Compatibility View* change below.

## To determine what version of Internet Explorer you are using:

At the top of the Minnesota Housing Web page on which the Single Family Secure Upload Tool resides, click on **Help** and click on **About Internet Explorer**.



This will launch the **About Internet Explorer** box to the right which includes your Internet Explorer version. The Single Family Secure Upload Tool supports Internet Explorer versions 6 & 7 at this time.



## Why don't some websites display correctly in Internet Explorer?

Websites designed for earlier versions of Internet Explorer might not display correctly in the current version, showing up as a jumble of out-of-place menus, images and text boxes. Often, you can improve how a website looks in Internet Explorer by using *Compatibility View*.

When you turn on *Compatibility View*, the webpage you're viewing—and other webpages within the website's domain—will be displayed as if you were using an earlier version of Internet Explorer.

If Internet Explorer recognizes a webpage that isn't compatible, you'll see the *Compatibility View*  button on the Address bar that looks like a torn piece of paper. The *Compatibility View* button will appear **green** in Internet Explorer 8 and **blue** in Internet Explorer 9.

## How do I 'activate' the Compatibility View?

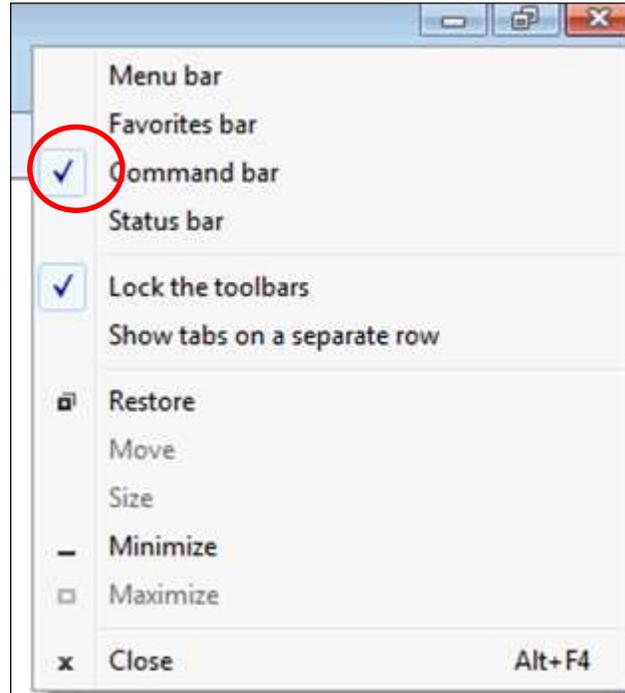
Click the "**Compatibility View**" toolbar button, located next to the Refresh button on the Address Bar:



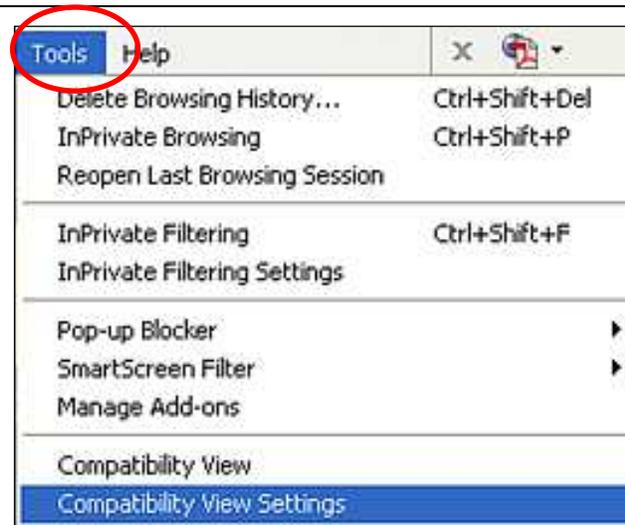
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**Do I have to click on the “Compatibility View” button every time I log into the Secure Upload Tool or the Minnesota Housing website?**

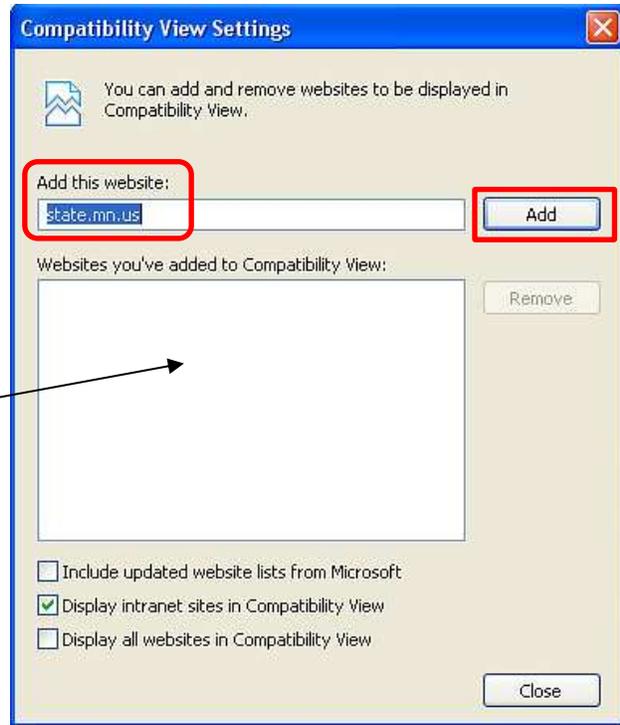
No. If you do not want to do this every time for sites you visit frequently, you can maintain a list of sites that should be displayed in *Compatibility View*. The default setting for Internet Explorer 9 is to not display the **Command Bar**. Right click on the Menu bar and select the Command Bar this is represented by the checkmark.



From the **Command Bar**, select **Tools**, and then select **Compatibility View Settings**.



The following window will open which will allow you to add and remove sites from this list. There are also options for viewing all websites and intranet sites in *Compatibility View*. Once you click “**Add**”, you’ll see the websites you’ve added to *Compatibility View*.



To remove the website from the *Compatibility View* list, click on the website name and click **Remove**.

