Property Online Reporting Tool (PORT) User Guide

Ver. 12/2019

Minnesota Housing Property Online Reporting Tool (PORT) was developed using Internet Explorer version 9. Using internet browsers other than IE9-11 may result in loss of functionality including out of place menus, images and text boxes.
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Equal opportunity employer.

This information will be made available in alternative format upon request.
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Foreword

The Property Online Reporting Tool (PORT) was developed by Minnesota Housing to consolidate previously separate tax credit, deferred loan and HOME compliance monitoring and reporting tools into one web-based system. Beginning with 2014 reporting, the Characteristics of Tenant Households Report (for deferred loan reporting), the Electronic Reporting Program (for tax credit reporting), the MARIF activity tool (for MARIF reporting) and the Compliance Monitoring System (for HOME compliance reporting) were replaced with PORT.

PORT also allows Minnesota Housing to collect and analyze operating data on properties financed with its deferred loans. Submission of annual operating data is required under Minnesota Housing’s deferred loan documents, but until the implementation of PORT this submission requirement was waived.

The benefits of an online reporting tool can be easily recognized as owners have one place to fulfill multiple reporting requirements and the agency’s data can be viewed by owners. Property, loan and tax credit data including the associated income and rent restrictions are brought together with unit and household data reported by the owner; income eligibility and tenant-paid rent are referenced by compliance monitoring tables of income and rent limits. Noncompliance noted during Minnesota Housing’s monitoring reviews, including inspections, will also be available online. As a comprehensive reporting tool for owners PORT is also Minnesota Housing’s compliance monitoring system which will result in better communication between owners and agency staff during the annual reporting process and periodic inspections.
Terms and Conditions

As a condition of your use of the Minnesota Housing website, you are entering into an agreement with Minnesota Housing that you will not use the Minnesota Housing website for any purpose that is unlawful or prohibited by these terms, conditions, and notices.

You may not use the Minnesota Housing website in any manner which could damage, disable, overburden, or impair the Minnesota Housing website or interfere with any other party's use of the Minnesota Housing website.

You may not modify copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information obtained from the Minnesota Housing website.

Users of the Minnesota Housing website are responsible for checking the accuracy, completeness, currency and/or suitability of all information. Minnesota Housing makes no representations, guarantees, or warranties as to the accuracy, completeness, currency, or suitability of the information provided via this web site.

In addition, certain information in Minnesota Housing’s Property Online Reporting Tool (PORT) is protected by the Minnesota Government Data Practices Act, MN Statutes Chapter 13.

If any information is incorrect, missing or incomplete, it is the owner’s responsibility to inform Minnesota Housing of the error.

PORT is an online reporting tool. Minnesota Housing does not represent or guarantee that using PORT will prevent an owner from violating the terms and conditions of its loan and/or tax credit allocation agreements.

Any failure by Minnesota Housing to monitor a specific loan or restriction in PORT does not release or absolve an owner from the legal obligations under its loan or allocation agreements. If Minnesota Housing discovers that data in PORT is incomplete or inaccurate, it will make corrections and notify the owner.

In order to provide security against unauthorized viewing or manipulation of property data, Minnesota Housing will assign one PORT username and password to the Owner of each property (for an exception, see Chapter 6, below, for designation of an Owner’s Account Administrator). The Owner is responsible for controlling who is authorized to access its properties in PORT. Owner may designate one Management Account and that Management Account may designate one Site Management Account. All reporting submitted by an Owner’s authorized Management Account or its designated Site Management Account will be deemed by Minnesota Housing to have been submitted by the Owner.
In addition, it is the Owner’s responsibility to allow or disallow management access when necessary due to changes in management agent and/or staffing. See Chapters 9 and 10 for instructions on how to deny access to a Mgmt or Site Mgmt Acct.
## Funding Sources Monitored and Reporting Requirements

The Property Online Reporting Tool (PORT) was developed by Minnesota Housing for compliance reporting and monitoring of following funding sources:

<table>
<thead>
<tr>
<th>PORT Name</th>
<th>Program Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>501c3</td>
<td>501c3 bond program</td>
</tr>
<tr>
<td>ARIF</td>
<td>Affordable Rental Investment Fund</td>
</tr>
<tr>
<td>AMF</td>
<td>Asset Management Fund</td>
</tr>
<tr>
<td>EDHC</td>
<td>Economic Development Housing Challenge (sometimes just referred to as “Challenge”)</td>
</tr>
<tr>
<td>ELHIF</td>
<td>Ending Long Term Homelessness Initiative Fund</td>
</tr>
<tr>
<td>FARIF</td>
<td>Flood Affordable Rental Investment Fund</td>
</tr>
<tr>
<td><strong>HOME</strong></td>
<td>Home Rental Rehabilitation, HOME Targeted, HOME Affordable Rental Preservation (HARP)</td>
</tr>
<tr>
<td><strong>HOPWA</strong></td>
<td>Housing Opportunities for Persons with Aids</td>
</tr>
<tr>
<td>HTC Allocation</td>
<td>Low Income Housing Tax Credit Program (aka section 42)</td>
</tr>
<tr>
<td>HTF</td>
<td>Housing Trust Fund</td>
</tr>
<tr>
<td>HTF-LTH</td>
<td>Housing Trust Fund – Long Term Homeless</td>
</tr>
<tr>
<td>HTFT</td>
<td>Housing Trust Fund Transitional</td>
</tr>
<tr>
<td>Hsg Inf Bnd-EDHC</td>
<td>Housing Infrastructure Bonds using EDHC Program rules</td>
</tr>
<tr>
<td>Hsg Inf Bnd-HTF</td>
<td>Housing Infrastructure Bonds using HTF Program rules</td>
</tr>
<tr>
<td>IIH</td>
<td>Innovative and Inclusionary Housing Program</td>
</tr>
<tr>
<td>LILF</td>
<td>Low Income Large Family</td>
</tr>
<tr>
<td>MARIF</td>
<td>Minnesota Affordable Rental Investment Fund</td>
</tr>
<tr>
<td>PARIF</td>
<td>Preservation Affordable Rental Investment Fund</td>
</tr>
<tr>
<td>NHTF</td>
<td>National Housing Trust Fund</td>
</tr>
<tr>
<td>PARIF-SH</td>
<td>Preservation Affordable Rental Investment Fund for Supportive Housing</td>
</tr>
<tr>
<td>PARIF-PH</td>
<td>Preservation Affordable Rental Investment Fund for Public Housing</td>
</tr>
<tr>
<td>POHP</td>
<td>*Publicly Owned Housing Program (previously named POPR)</td>
</tr>
<tr>
<td>POPSHP</td>
<td>*Publicly Owned Permanent Supportive Housing Program</td>
</tr>
<tr>
<td>POTH</td>
<td>*Publicly Owned Transitional Housing</td>
</tr>
<tr>
<td>RRDL</td>
<td>Rental Rehabilitation Deferred Loan Program</td>
</tr>
<tr>
<td>SN</td>
<td>Special Needs Housing Program</td>
</tr>
<tr>
<td>**Section 1602</td>
<td>Section 1602, sometimes referred to as Tax Credit Exchange Program</td>
</tr>
<tr>
<td>TARIF</td>
<td>Tornado Affordable Rental Investment Fund</td>
</tr>
<tr>
<td><strong>TCAP</strong></td>
<td>Tax Credit Assistance Program</td>
</tr>
<tr>
<td>TIHP</td>
<td>Tribal Indian Housing Program</td>
</tr>
<tr>
<td>TL</td>
<td>Transitional Housing Program</td>
</tr>
<tr>
<td>UIHP</td>
<td>Urban Indian Housing Program</td>
</tr>
</tbody>
</table>

*Funded with General Obligation (GO) bonds.

**Federal funds either from HUD or Dept of Treasury
The following describes the annual submission requirements that apply to the various funding sources noted above. Most properties need to submit multiple items.

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Required Items</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>• All properties, all funding sources</td>
<td>• Report all occupancy-related events for each unit in the property, including: o Units not subject to Minnesota Housing’s income and rent restrictions; and o Units being used for non-rental purposes such as an office or on-site manager unit; and o “Unit Out of Service” and “Back in Service” events due to fire, flood, storms, tenant damage, rehabilitation, or other reason if a unit was uninhabitable for more than a full rental period.</td>
<td>• See Chapter 3, Reporting Unit Events. Exempt from reporting occupancy-related events: • Section 8 properties financed with a Minnesota Housing deferred loan that report to Minnesota Housing via TRACS unless 1) the deferred loan restricts more units than those covered by the section 8 contract, or 2) the property was also financed with HOME or NHTF funds from Minnesota Housing and the property is still in its affordability period, and/or is monitored for housing tax credit compliance by Minnesota Housing. • Tax credit-only properties that are in the EUP and are monitored for a federal program such as USDA Rural Development 515 or project-based section 8</td>
</tr>
<tr>
<td>• All properties with long-Term Homeless or High Priority Homeless (HPH) units, regardless of funding source</td>
<td>• Supportive Housing Annual Asset Survey completed by: o Property Manager; and o Service Provider; and o Owner (optional)</td>
<td>• Link to online survey is provided with annual reporting reminder.</td>
</tr>
<tr>
<td>• Minnesota Housing deferred loan OR HOME Rental Rehabilitation OR HOME Targeted OR HOME HARP loan OR National Housing Trust Fund Loan</td>
<td>• PORT form Deferred Loan Owner Certification; and • If the Part-I link on the Owner Reporting Tab is active, you must also submit the most current fiscal year-end operating data by March 31.</td>
<td>• See Chapter 4 for instructions. Exempt from completing Deferred Loan Owner Certification: • Properties also financed with an amortizing first mortgage from Minnesota Housing unless the property was financed with HOME or National Housing Trust Fund. • Properties under construction with no occupied units in 2018; notify the assigned</td>
</tr>
<tr>
<td>Funding Source</td>
<td>Required Items</td>
<td>Notes</td>
</tr>
<tr>
<td>----------------</td>
<td>---------------</td>
<td>-------</td>
</tr>
<tr>
<td></td>
<td></td>
<td>compliance officer by email if this is the case.</td>
</tr>
<tr>
<td>Funding Source</td>
<td>Required Items</td>
<td>Notes</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| • A tax credit carryover allocation **OR**                                    | • PORT form HTC 12 - *For use prior to the first credit year*                 | • See Chapter 4 for instructions.  
• A preliminary determination for 4% credits from Minnesota Housing, but owner hasn’t established the first year of credit period                                                                                          |
| • Tax credits or section 1602 from Minnesota Housing that are in the **first year of the credit period through year 15** | • PORT form HTC 12 - *For use in compliance years 1-15; and*  
• Compliance monitoring fees; and  
• First year 8609(s) with Part II completed (if applicable, include the attachment for multiple building election) | • See Chapter 4 for instructions.  
• Be sure to click on the Applicable Fraction button at the bottom of the HTC 12 form. Enter the year-end unit fraction and square foot fraction for each building.  
• Tax forms only need to be sent to Minnesota Housing once and can be scanned and emailed to the assigned compliance officer |
| • Tax credits or section 1602 from Minnesota Housing where the report year is compliance **year 16 or later** for all buildings in the property | • PORT form HTC 12 (Y15); and  
• Compliance monitoring fees (see Step 3 below for details)  
• If all buildings in the property are in year 16 or later and the property is subject to monitoring for HUD or Rural Development programs, complete form HTC 12(Y15A). | • See Chapter 4 for instructions.  
• Be sure to click on the Applicable Fraction button at the bottom of the HTC 12(Y15) form. Enter the year-end unit fraction and square foot fraction for each building.  
• If all buildings in the property are in year 16 or later and the property is subject to monitoring for HUD or Rural Development programs, complete form HTC 12(Y15A). |
| • Tax credits that are in the **3-year protection period** following termination of the Extended Use Period | • PORT form HTC 12 (Y15E)                                                | • See Chapter 4 for instructions.  
• Termination of the extended use period may be due to a Qualified Contract, foreclosure, or expiration of the Extended Use Period. |

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Chapter 1 – Log In and User Home

Ensure the following is available for online reporting: Personal computer, Internet connection, and Internet Explorer 9, 10 or 11 or Chrome web browser

Minnesota Housing will assign a PORT username and password only to the legal owner of each property and send it by email to the owner’s designated contact person. For properties reporting in PORT for the first time, the first username will be assigned after loan closing. For tax credit properties, the username will be assigned after Carryover Allocation (after the Preliminary Determination letter is issued for 4% deals). If you need access to PORT before then because, for example, you are placing acquisition credits in service, please contact your compliance officer.

1. At www.mnhousing.gov, click on the PARTNER LOGIN link in the upper, right-hand corner.

2. You will be navigated to the “Secure Login” page. Scroll to the link entitled, “Property Online Reporting Tool (PORT).”

3. Log in using your assigned PORT user name and password.

4. At the very first login, you will be prompted to change your password. Passwords must be 9 digits long and contain at least one capital letter; one number and one special character (such as a comma, asterisk, ampersand, dollar sign, pound sign, etc.) and they expire every 90 days.
5. If you forget your password, click the Forgot Password link and you will be asked to supply your username and email address. A new password will be emailed to you. Change your password upon your next login. If the forgot password function does not recognize your username or email address, please contact your assigned compliance officer.

6. Click on the “PORT” link below the title “Authorized Applications.”

7. Click the Terms of Use link, read the Terms and Conditions carefully, and then click the back arrow. Agree to the Terms of Use by clicking the “Agree” box. If you click Not Agree, you will be navigated back to the login page.

8. If you have clicked on the Agree box, you will land on the User Home page. If you have access to multiple properties, simply click on any of the properties’ link to navigate to that particular property’s information.

9. From any tab or detail screen, click on >>User Home>> to navigate to the User Home page.

10. In certain detail screens the property tabs no longer appear. Navigate back to the property and its associated tabs by clicking on >>Property>> at the top of the screen.

**Do not** log in to PORT multiple times for different properties from the same computer using multiple browser windows. Doing so will cause data to display incorrectly.
Chapter 2 – Property Information

2.01 Property Tab
Validate all information presented for the property. Help us to maintain correct and complete information by notifying the assigned Compliance Officer if any information is not correct or not complete. Click the ‘Assigned Staff’ link to see who is assigned to your property.

Click on the available hyperlinks to see details for:

<table>
<thead>
<tr>
<th>Name History</th>
<th>Previous property names</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property Entities</td>
<td>Current and previous owner, manager, partner and other entities associated with the property.</td>
</tr>
<tr>
<td></td>
<td>While the management company contact and site manager names may appear in the property information tab in PORT, owners must authorize access by assigning a Management Account following the instructions in Chapter 7.</td>
</tr>
<tr>
<td></td>
<td>Minnesota Housing retains owner and management company history. These will be noted as “Previous Project Owner” or “Previous Management”</td>
</tr>
</tbody>
</table>
Company.”

<table>
<thead>
<tr>
<th>Assigned Staff</th>
<th>Minnesota Housing’s assigned staff including Compliance Officer</th>
</tr>
</thead>
</table>

| Report Change in Entity | Generates an email to notify the Compliance Officer of any change of information for any of the Property Entities. Include a Change in Owner/Manager Contact form for changes in owner contact or management contact. Other kinds of changes, including property sale, refinance, etc., require a Request for Action. |

| HTC Monitoring Fees | For tax credit properties only, this displays the required annual tax credit monitoring fee and generates the Fee Remittance Form (HTC 25). Compliance fees are not due until the owner establishes the first credit year so until the first credit year is known, the system calculates the compliance period based on the year of allocation. Once the first credit year is entered in the BIN pages, the compliance years will be readjusted. To generate the HTC 25, select the year for which fees are being paid. This will activate the Print Remittance Form button. Click the button and a pdf of the Fee Remittance Form will be available for printing. |
Site Manager

Click the Set Up Site Manager link to add or edit the current site manager. It is owner/manager’s responsibility to keep site manager information current. If there is no site manager, simply leave it blank.

View TIN

This is the Taxpayer Identification Number (TIN) for the legal owner of the property and is required for tax credit properties. This is not available for view by Management or Site Management Accounts. If the TIN is not correct, notify your assigned Compliance Officer. If it is blank, the Compliance Officer will notify the owner if this number is needed.

The boxes under Property Type, Population Served, and Other Influences have been checked if the following conditions are known to the Compliance Officer:
<table>
<thead>
<tr>
<th><strong>Property Type</strong></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green Property</td>
<td>The property was funded with a Green Initiative or priority.</td>
</tr>
<tr>
<td>Supportive Housing</td>
<td>The property provides supportive housing.</td>
</tr>
<tr>
<td>Emergency Shelter</td>
<td>The property operates as an emergency shelter, not permanent or transitional housing.</td>
</tr>
<tr>
<td>Group Home</td>
<td>The property operates as a group home.</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>The housing’s occupancy is limited to 24 months.</td>
</tr>
<tr>
<td><strong>Population Served</strong></td>
<td></td>
</tr>
<tr>
<td>Elderly</td>
<td>The property is age restricted serving households with at least one member age 55 and over.</td>
</tr>
<tr>
<td>Family</td>
<td>The property is not age restricted.</td>
</tr>
<tr>
<td>Special Needs</td>
<td>The property serves households with special needs.</td>
</tr>
<tr>
<td><strong>Other Influences</strong></td>
<td></td>
</tr>
<tr>
<td>Hollman</td>
<td>One or more units receive assistance under the Hollman consent decree.</td>
</tr>
<tr>
<td>LTH operating subsidy</td>
<td>The property <em>currently</em> receives a Minnesota Housing LTH operating subsidy (note that this should be un-checked if the operating subsidy expires and is not renewed).</td>
</tr>
<tr>
<td>LTH rental assistance</td>
<td>The property <em>currently</em> receives Minnesota Housing LTH rental assistance (note that this should be un-checked if the rental assistance contract expires and is not renewed).</td>
</tr>
<tr>
<td>MHFA first mortgage</td>
<td>The property has a Minnesota Housing amortizing first mortgage loan (e.g., LMIR, NCTC, etc.).</td>
</tr>
<tr>
<td>TCA</td>
<td>The property has a section 8 contract with Traditional Contract Administration.</td>
</tr>
<tr>
<td>PBCA</td>
<td>The property has a section 8 contract with Performance Based Contract Administration.</td>
</tr>
<tr>
<td>Supportive services</td>
<td>The property provides supportive services on site.</td>
</tr>
<tr>
<td>HUD risk share</td>
<td>The property was financed with a Minnesota Housing loan that has mortgage insurance through HUD’s Risk Sharing Program.</td>
</tr>
<tr>
<td>Tax credit suballocator</td>
<td>The property has tax credits and/or section 1602 allocated and monitored by a sub-allocator.</td>
</tr>
<tr>
<td>Rural Development</td>
<td>The property is financed by Rural Development.</td>
</tr>
<tr>
<td>Tax exempt bond</td>
<td>The property is financed using tax exempt bonds (Minnesota Housing or other issuer).</td>
</tr>
<tr>
<td>Non-Minnesota Housing HUD program</td>
<td>The property has section 8 or other HUD program not subject to Minnesota Housing contract administration and is subject to inspections by HUD. This checkbox is used to identify properties that are not subject to tax credit monitoring or fees in the extended use period because they are subject to monitoring under a federal program.</td>
</tr>
<tr>
<td>811 Rental Assistance</td>
<td>Property has a section 811 contract from HUD</td>
</tr>
</tbody>
</table>
2.02  Building(s)
Confirm that the correct number of buildings appears for the property and that Building Identification Numbers (BIN) and addresses are correct (BINs are only applicable for tax credit properties).

2.03  Units
The owner or its authorized Management Account or designated Site Management Account must set up all units in each respective building for the property.

1. Click on the Building link.

2. Above the Building Units section toward the middle of the page, click on the Setup Unit link. This will open the Unit Data screen.

3. Enter the assigned Unit Number, Bedroom Type (number of bedrooms), and Total Square footage for each unit in the building. These are required fields as noted by the red asterisks.
4. Click on one or more checkboxes to indicate if a unit is designed to be handicap accessible (Accessible), contains equipment to accommodate visual impaired persons (Visual Impaired), contains equipment to accommodate hearing impaired persons (Hearing Impaired), and/or is a unit specifically designed for persons with other kinds of special needs (Special Needs). Use the Notes field to explain any additional or unusual features of the unit. Do not use the Notes field to explain any occupancy information.

5. Click the OK button to save the unit information.

6. Repeat steps 2-5 until all units for the building are entered. If there is more than one building, repeat for each building.

For instructions on reporting occupancy information, see Chapter 3, Reporting Unit Events.

**CAUTION**
Make sure each building address is correct for your property. Notify the Compliance Officer if any building is missing or information is incorrect.
Corrections to unit information can only be done before a unit event has been reported in PORT. Once a unit event has been reported and the unit has a status of O (Occupied) or V (Vacant) (see Occ? on the Building screen) unit set up information cannot be edited by the owner/manager. Please review and edit the unit information prior to entering events. Contact your assigned Compliance Officer if unit information needs to be changed after a unit event has been reported.

**2.04 Applicable Fraction Calculator**
The Applicable Fraction Calculator (used for tax credit and section 1602 properties only) designates how each unit is treated for purposes of calculating the required Applicable Fraction. This must be the same Applicable Fraction used to determine the building’s tax credits for issuance of IRS form 8609. *Once the Applicable Fraction has been set in PORT, no changes must be made to this information.*
The Applicable Fraction for buildings that were subject to compliance monitoring at the time PORT was implemented was set up by compliance staff using the Building Map submitted with the Placed in Service application (if a corrected Building Map was submitted, the most recent version was used). If the unit designation and resulting applicable fraction is not correct, contact the assigned Compliance Officer for correction.

The Applicable Fraction must be set up in PORT before the end of the first credit year.

Because of the tax implications involved, Minnesota Housing strongly recommends that the property owner, not the management company, complete the Applicable Fraction Calculator. For new properties the manager may set up units and then the owner should complete the Applicable Fraction Calculator. Print the Building Map to submit with the Placed In Service Application.

DO NOT MAKE CHANGES to the Applicable Fraction Calculator after the 8609 has been issued. If there is an error, contact the assigned Compliance Officer.

1. After all units have been set up, click the button entitled, “Applicable Fraction Calculator” on the right side of the Building screen.
2. Click the radio button to designate HTC, Market or Common Space for each unit.
3. When all units are designated HTC, Market or Common Space, check the Applicable Fraction Calculation at the bottom of the screen to ensure the calculation is correct. If the Applicable Fraction does not calculate, check to be sure all units have been designated. The Applicable Fraction will not display a calculation until all units have been designated.

4. When finished, click Save and Close.

5. Click on the hyperlink ‘Print Building Map’ to print a copy of the HTC 28 for the building.

6. Repeat steps 1-5 for each building in the property.
2.05 Loan/HTC
The Loan/HTC tab of PORT is where loan and tax credit allocation information is maintained. Owner/manager may view but not edit this data. If any information is incorrect or missing, contact the Compliance Officer assigned to the property.

If the property owner applied for and received additional loan(s) or tax credit allocation(s) at different times, the loan information will be displayed under a separate tab. Each tab contains a funding application number assigned by Minnesota Housing (some funding application numbers are, “ML” this is simply reflective of applications that were received prior to implementation of Minnesota Housing’s current production system).

Loan. Click the View Details link to see additional information for each loan. Under the section entitled “Compliance Information,” the following information is shown:

| Minimum Affordability Period | This will be ‘Yes’ if a legal document (Repayment Agreement, Regulatory Agreement or Declaration) for this loan states that the property is subject to restrictions for a minimum period (usually 15 years), even if the loan is paid off earlier. PORT will display the Minimum Affordability Period Expire Date.
|                           | This will be ‘No’ if the legal document does not require a Minimum Affordability Period. |
| Repayment Terms          | This will be ‘Repayable’ if the legal document (Repayment Agreement and Mortgage, Note, or Combination Mortgage, Security Agreement and Fixture Financing Statement) requires repayment of the loan. |
|                           | This will be ‘Forgivable’ if repayment is not required at loan maturity. This includes loans that may be fully repayable for the first 10 or 20 years in the event of default and then forgiven in 5% |
or 10% increments thereafter until the maturity date.

| **Minimum Rent Subsidy Period End Date** | Some loans, particularly PARIF when it is used for preserving federally assisted housing, are made with the condition that the owner continue to renew its rental assistance contract (usually section 8, sometimes USDA Rural Development Rental Assistance) for a minimum period of time as long as renewals are made available by HUD or USDA RD. If the legal document (usually the Declaration) requires a MRSP, the end date is displayed here. |
| **Compliance End Date** | The date on which compliance with the loan’s restrictions is no longer required. This is typically the same as the maturity date of the loan. Some loans such as HOME, however, have an “Affordability Period” or “Effective Period” that may be different than the loan maturity period. Note that for HOME properties, PORT will calculate and display a “System Calc Compliance End Date” based on the compliance start date and the number of years in the HOME affordability period. The same date will display in the Compliance End Date unless Minnesota Housing has extended the effective period. If Minnesota Housing has extended the effective period, end date of that extension period will be displayed. |
| **No Longer Monitored Date and Reason** | The No Longer Monitored Date and Reason will be populated only after the compliance officer confirms that one of the following is true for the respective loan:  

1. Compliance obligations successfully fulfilled for full term  
2. Loan paid off /No Minimum Affordability Period  
3. Loan paid off/Minimum Affordability Period expired  
4. Agency approved owner’s request for release  
5. Foreclosure by senior lien holder extinguished agency’s restrictions  
6. Foreclosed by Minnesota Housing  
7. Unable to monitor due to uncorrectable noncompliance |
If loan documents contain provisions for household targeting and occupancy restrictions, the following will be populated:

**Household Targeting & Occupancy Restrictions**
- Requires Family Preference
- Required to serve Seniors 55+
- Required to serve Seniors 62+
- Requires Smoke Free Policy & Lease
- Requires High Speed Internet
- Requires Economic Integration
- Requires Renewal of Rent Assistance Contract for term of MRSP

- # of units set aside and rented to People with Disabilities
- # of units set aside and rented to LTH households - targeting single adults
- # of units set aside and rented to High Priority Homeless Households - targeting youth or families with children
- # of units set aside and rented to High Priority Homeless Households - targeting families with children
- # of units set aside and rented to High Priority Homeless Households - targeting youth

If a loan is funded by HOME Rental Rehab, HOME Targeted, HARP or NHTF, there will be an additional section with HOME/NHTF Information including whether the assisted units are Floating or Fixed.
a. Fixed unit designation. The buildings and units will appear under a heading, Fixed Units Specification. Fixed units will have “Yes” in the Fixed Unit column.

b. Floating unit designation. A list of bedroom sizes will appear under a heading, Floating Units Specification, along with the corresponding number of required units for that particular bedroom size.

HTC Allocation. Click View Details to see the HTC Allocation detail screen:
# PORT Loans/HTC Allocations

**HTC Allocation Number:** 99999

- **Allocation Year:** 2009
- **Min Set aside:** 40/60
- **Status:** 8639
- **HTC only**

[View Details] [BIN Pages]

---

## Create HTC Allocation

**HTC - Carry over/Prelim. Det.**

- **Allocation number:**
- **Year:**
- **Supplemental nrs:**
- **Credit pool:**
- **Min set aside:**
- **40/50 Home Set Aside:**
- **Owner waived right to qual. contract:**
- **Years owner agreed to waive right to QC:**
- **NOTE:** If this is more than 30 years, owner has also agreed to a longer Extended Use Period.
- **Qualified nonprofit required:**
- **Number of HPH units:**

- **Number of HTC (restricted) units:**
- **Section 1602:** HTC only
- **Section 1602 Recapture Fraction (%):**
- **Minimum Rent Subsidy Period (MRSP) Date:**

**QAP Point-Selection Restrictions**

- Requires marketing to families
- Requires Economic Integration
- # of units set aside and rented to People with Disabilities: 0
- # of units with rents @ 30% for 5 years after PIS: 0
- # of units with rents @ 50% for 5 years after PIS: 0

**Notes:**

Use the scroll bar to see additional QAP Restrictions

Information is displayed as follows:
<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allocation number</td>
<td>This is the HTC allocation number assigned by Minnesota Housing. For properties with multiple allocations being monitored together, it is the first assigned number. The first two digits show which QAP year the property received its credits (e.g., 13001 was awarded credits from the 2013 QAP year).</td>
</tr>
<tr>
<td>Year</td>
<td>This is the Qualified Allocation Plan (QAP) year in which the property was allocated credits. For properties with multiple allocations being monitored together the earliest year has been entered here.</td>
</tr>
<tr>
<td>Supplemental nbrs</td>
<td>This is the allocation number for any subsequent allocation(s). This applies to properties with multiple allocations that are monitored as one.</td>
</tr>
<tr>
<td>Credit Pool</td>
<td>This identifies the pool from which the credits were allocated.</td>
</tr>
<tr>
<td>Min Set-aside</td>
<td>This is either 40/60, 20/50 or AIT (Average Income Test) from the Carryover and Declaration.</td>
</tr>
<tr>
<td>40/50 HOME set-aside</td>
<td>This will be ‘Yes’ if the property is subject to the per-building 40/50 income restriction due to the presence of below-market federal funds (HOME or NAHASDA). Properties allocated credits after 1/1/2009 are not subject to this requirement.</td>
</tr>
<tr>
<td>Owner Waived right to qual. Contract?</td>
<td>This will be ‘Yes’ if the Owner Waived its right to request a Qualified Contract after year 15 by selecting ‘extended duration’ points or because the QAP requires this for all allocations. This will be ‘No’ if owner retained that right.</td>
</tr>
<tr>
<td>Qualified Nonprofit Required?</td>
<td>This will be ‘Yes’ if the allocation is from the non-profit pool and the property is subject to material participation by a Qualified Non-Profit. This will be ‘No’ if the allocation is not from the non-profit pool.</td>
</tr>
<tr>
<td>Years Owner Agreed to Waive Right to QC</td>
<td>If Owner agreed to waive right to QC (indicated by Yes in Owner Waived right to qual. Contract field above) and this field is blank, owner has agreed to waive the right to request a QC for the full extended use period. If owner has committed to a shorter or longer period for which it waives the right to request a QC, the number of years will be displayed here.</td>
</tr>
<tr>
<td>Number of HPH Units</td>
<td>This will display the number of units required by the allocation of credits for households who meet the state definition of Long Term Homelessness or High Priority Homeless. The respective box(es) will be checked if the HPH units are required to serve a Targeted Population of Singles, Youth, Families or N/A.</td>
</tr>
<tr>
<td>Number of HTC restricted units</td>
<td>This will display the total number of units subject to tax credit restrictions for the property.</td>
</tr>
<tr>
<td>Untitled Pull-down</td>
<td>There are a small number of properties that were funded with section 1602 funds (and some of those also have tax credits) as a result of the Housing and Economic Recovery Act. This is where we</td>
</tr>
</tbody>
</table>

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If a property only has tax credits, it will display ‘HTC only’. If a property has section 1602 funds and tax credits, it will display ‘1602 and HTC’. If a property has 1602 funds with no tax credits, it will display ‘1602 only’.

<table>
<thead>
<tr>
<th>Minimum Rent Subsidy Period (MRSP) Date</th>
<th>If this date is populated, owner has agreed to continue renewing its project based rental assistance contract through this date.</th>
</tr>
</thead>
<tbody>
<tr>
<td>QAP Point Restrictions</td>
<td>These restrictions will be checked according to the conditions of the allocation as noted in the Preliminary Determination Letter or Carryover Agreement and confirmed in the Declaration of Restrictive Covenants. See list below.</td>
</tr>
<tr>
<td>Credit Types</td>
<td>This is reflective of the type of activity the allocation of credit was used to fund (e.g., acquisition/rehab, rehab, or new construction).</td>
</tr>
<tr>
<td>Target Households</td>
<td>Checked boxes indicate those populations that owner has represented it will market to and, where known, the number of units owner has represented.</td>
</tr>
</tbody>
</table>

QAP Point Restrictions:

<p>| Requires marketing to families          | This will be checked if the property is required to market to families with children because it received points for Large Family Housing or Access to Higher Performing Schools |
| Requires Economic Integration           | This will be checked if the owner received points for Economic Integration. |
| # of units set aside and rented to People with Disabilities | This will be checked and display the number of units required to be rented to people with disabilities. |
| # of units with rents @30% for 5 years after PIS | This will be checked and display the number of units required to be rent restricted at 30% MTSP for 5 years after the Placed in Service date. |
| # of units with rents @50% for 5 years after PIS | This will be checked and display the number of units required to be rent restricted at 50% MTSP for 5 years after the Placed in Service date. |
| # of units with rents @50% for 10 years after PIS | This will be checked and display the number of units required to be rent restricted at 50% MTSP for 10 years after the Placed in Service date. |
| High Speed Internet                     | This will be checked if the property is required to have High Speed Internet. |
| # of units with rents @30% for full term of declaration | This will be checked and display the number of units required to be rent restricted at 30% MTSP for the full term of the Declaration. |
| # of units with rents @50% for full term | This will be checked and display the number of units required to be rent restricted at 50% MTSP for the full term of the Declaration. |</p>
<table>
<thead>
<tr>
<th>Condition</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default status of allocation when initially set up. Owner may have placed building(s) in service, but has not yet been issued IRS form 8609 from Minnesota Housing.</td>
<td>Carryover/Preliminary Determination</td>
</tr>
<tr>
<td>Compliance Officer has received completed IRS form 8609(s) with Part I completed and verified or updated PORT accordingly.</td>
<td>HTC - 8609</td>
</tr>
</tbody>
</table>
| Allocation is in the required 3-year tenant protection period due to any of the following:  
  - The Extended Use Period has expired; or  
  - In conjunction with a Qualified Contract request, the one-year period to find a purchaser has expired and owner has certified that no offer was made; or  
  - The property was foreclosed (and not redeemed during the redemption period) or owner provided a deed in lieu of foreclosure. | 3 year protection |
| Minnesota Housing has ceased monitoring due to any of the following conditions:  
  - the 3-year tenant protection period expired and the property is no longer subject to any HTC restrictions; or  
  - a new allocation has established its first credit year which replaces a previous allocation for the same property; or  
  - All reasonable efforts by Minnesota Housing to monitor for compliance have been made but owner is not responsive or fails to bring the property into compliance. All necessary decisions by Minnesota Housing’s Clearinghouse Team have | No longer monitored |

The HTC Allocation Status is shown in blue at the top of the allocation screen. All HTC Allocations are initially set to a default status of “Carryover/Prelim. Det” to accommodate new allocations that will be set up after the Carryover Agreement or Preliminary Determination letter for TE bond deals is executed.
been made, reports have been sent to Owner, IRS, Treasury and/or Minnesota Housing’s Development team; and report of Developments Not in Good Standing has been updated and posted on the Minnesota Housing website.

2. BIN Page

Because of the tax implications, only the owner’s login has permission to complete BIN information and make the tax credit multiple building elections in PORT.

The BIN page is where the placed in service date(s) and first credit year associated with each building are stored and where the single or multiple-building election is made. Click on the BIN pages hyperlink to get to this screen:

![BIN Pages]

a. Click the hyperlink on the building’s address to open the building’s BIN detail:
b. For each building, enter information using the following guide:

<table>
<thead>
<tr>
<th>Field</th>
<th>Source</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Credit Period Start Year</td>
<td>Form 8609, Part II completed by Owner</td>
<td>Enter the first year of the credit period.</td>
</tr>
<tr>
<td>Acquisition PIS</td>
<td>Form 8609, Part II completed by Owner</td>
<td>If form 8609 has a check mark next to Existing building (line 6 box c), enter the placed in service date from line 5 here.</td>
</tr>
<tr>
<td>Rehab PIS</td>
<td>Form 8609, Part II completed by Owner</td>
<td>If form 8609 has a check mark next to Sec. 42(e) Rehabilitation expenditures federally subsidized or not federally subsidized (line 6, boxes d or e), enter the placed in service date from line 5 here.</td>
</tr>
<tr>
<td>New Construction PIS</td>
<td>Form 8609, Part II completed by Owner</td>
<td>If form 8609 has a check mark next to Newly constructed and federally subsidized or not federally subsidized (line 6 boxes a or b), enter the placed in service date from line 5 here.</td>
</tr>
<tr>
<td>Rent Floor Election</td>
<td>Statement and Election of Gross Rent Floor</td>
<td>Owners can elect to fix the gross rent floor on the date of Carryover/Preliminary Determination or on the Placed in Service date. If no election is made (no election form is submitted), enter the date of the carryover agreement.</td>
</tr>
</tbody>
</table>
The Placed in Service (PIS) Dates should be entered as soon as they are known. Notify the compliance officer by email when buildings are PIS so the appropriate MTSP tables can be set up for reporting unit events.

The Credit Period Start Year may be determined from the HTC 12 owner’s certification for the first year of the credit period. The compliance officer will confirm all elections upon receipt of forms 8609 with Part II completed. The election of the first credit year is made on line 10a of form 8609. Owner begins the first credit year in the same year as the building is placed in service by checking No on line 10a. Owner begins the first credit year in the year following the year the building is placed in service by checking Yes.

For buildings with both acquisition and rehab credits, use the elections on form 8609 for the rehab credits to determine the first credit year.

3. Multiple Building or Single Building Project Election: Once the BIN pages have been configured this election can be set up. An “NE” in the election field means that No Election has been made. Once an election has been set up, that indicator will change to “M” for multiple-building projects, or “S” for a single-building project.

Under IRC each building is treated as a separate project for purposes of the minimum set-aside and other project-related rules unless the owner makes a multiple building election on line 8b of form 8609. In order to properly make this election, IRS requires owners to attach a statement to their tax return listing the BIN numbers that are part of the same multiple-building project. This may be all buildings within a property, or only certain clusters of buildings.

a. In the BIN Pages link, click on the button called “Set up Multi-Building Project” for buildings to be treated as one project, or “Single Building Project Election” for buildings to be treated as separate projects.

b. Multi-building election - Using forms 8609 and the required multi-building election attachment indicate the buildings which are part of a multiple building project by clicking the box next to the building address. For example to make BIN’s MN-99-99991 and MN-99-99992 one project, check the boxes next to each respective BIN.
c. Click OK. These buildings now contain a 1 next to the Building address indicating they are part of Project 1. To make other buildings part of project 2, 3, 4, etc, repeat steps for each Project. Buildings already made part of a previous multiple-building project are no longer available to make part of a different project.

d. Single-building election – Click the Single Building Project Election button and select the buildings to be treated as separate projects. Do this even if there is only one building in the property.

e. If you make an error and select the wrong building(s) for either the multi-building or single-building election, clicking the Reset button will allow you to start over.

4. Restrictions Tab: The Restrictions tab is where the income and rent restrictions for a property are set up. PORT will display the restriction standard(s), required number of units, corresponding program and Y if the restriction is actively being monitored or N if the restriction no longer applies to the property.
Minnesota Housing’s income and rent restrictions are established by certain state or federal statutes, rules, board actions and agency policy. These restrictions are set for each property through such legal documents as a Loan Repayment Agreement and Mortgage, Regulatory Agreement, Declaration of Covenants, etc. Restrictions may cover all units in a property or only some units. However, the standards may not always be applied to the loan program for the rule that established the standard. For example, an EDHC loan may use a MTSP income and/or rent restriction. Check legal documents carefully to ensure the correct income and rent limits are used.

Income certifications (initial cert, recert, other cert) that will be entered by owner/managers utilize the restrictions set up here to calculate and display the income and rent limits for each program. Therefore, it is important that the correct restrictions be set up for the property. If you believe the restrictions are not correct, contact the assigned Compliance Officer.
Chapter 3 – Reporting Unit Events

Minnesota Housing must be able to accurately monitor program compliance and analyze the results of its financing programs. Therefore, all unit events for all units in the property must be reported in PORT (i.e., report all move-ins, certifications, move-outs, unit transfers, etc.). Properties that operate as emergency shelters where occupants may only stay for hours or days are exempt from reporting unit events. Check the Property tab under Property Type; if the Emergency Shelter box is checked, the property is not subject to reporting unit events. In addition, if the PBCA or TCA box is checked on the Property tab, submission of tenant data in PORT for deferred loans is not required unless the property is monitored by Minnesota Housing for Housing Tax Credits, HOME or NHTF, or the number of section 8 units is less than the number of units restricted by the deferred loan(s).

In the Building/Units tab, navigate to the building and unit to be reported. There are three types of move-in Events: Unrestricted, Non-revenue, and Program.
All fields in PORT with a red asterisk (*) are required fields. Error messages will appear if you do not enter the required information.

Minnesota Housing recommends that owner/managers report unit events as they occur. Do not wait until the end of the year to report unit events or you may find that you are unable to fulfill reporting requirements by the required deadline.

3.01 Move-in: Unrestricted
Report an unrestricted move-in (aka market rate) for units/households that do not, or are not required to, comply with any of Minnesota Housing’s funding or allocation restrictions. Note that properties where 100% of the units are restricted by one or more Minnesota Housing funding source should not report any Unrestricted Move-ins.

1. Click the hyperlink Move In – Unrestricted to open the following detail box:
2. Enter the date the Unrestricted household actually moved into the unit.

3. Enter the last name and first name of the head of household.

4. Enter the gross rent (lease rent) as of the move-in date.

5. Enter any notes you feel may be helpful.

6. Click OK.

3.02 **Move-in: Non-Revenue Unit**

Report a Non-revenue Unit for any unit that has been approved for use other than as rental (e.g., unit used for an office, on-site staff, computer lab, community center, etc.). For tax credit properties, these are known as “common space” units. Typically these units are not generating rental income so they are referred to in PORT as Non-revenue units.

1. Click on the hyperlink, *Move-in Non-Revenue* to open the following detail box:
2. For Move-in Date, enter the date the unit became a Non-revenue Unit.

3. From the drop-down list, select the type of use: Site manager, site maintenance, site office, security officer, community center, services center, computer lab, or other.

4. Use notes to describe ‘other’ use and any other helpful information regarding the specific use of the unit.

5. Click OK.

3.03 Move-in: Program

Report a Move-in: Program if the unit and its occupants comply with one or more of Minnesota Housing’s loan(s) and/or tax credit allocation that financed the property (from the list of properties in scope for monitoring in PORT on page 5).

PORT will allow owner/manager to report a Move-in – Program only for the Minnesota Housing loans/programs that have been set up in PORT. If you think any loan or restriction information is missing or incorrect, please contact your Compliance Officer.

1. Click on the hyperlink, Move-in Program, to open the following detail box:
2. Enter the actual Move-in Date for the household.

3. Enter the Last Name and First Name of the Head of Household (i.e., the primary person in whose name the unit is rented).

4. Choose all of the program(s) and restriction(s) for which you are reporting that this household qualifies by clicking in the box to the left of the program name. If a program has more than one available income and/or rent restriction (such as HOME which has 50% and 80% income limits and High HOME and low HOME rent limits) first select the restriction for which the household qualifies from the drop-down list and then click the box to the left of the program name. Check the Restriction tab to see how many units are restricted for each program that financed the property and make sure you have the correct number of units reported.

5. Use the Notes field for any helpful move-in information.

6. Click OK.
7. System will display a reminder that a certification event must now be reported. Click OK and then proceed to report an Initial Certification, Re-Certification or Other Certification (see instructions below).

3.04 Report an Initial Certification
After reporting a ‘Move-in Program’ the hyperlinks for other events including the certifications will be activated. Report an Initial Certification for the first certification of a program-eligible household. The Initial Certification determines eligibility for the respective funding program(s).
1. Click the hyperlink entitled *Init Cert* to activate the detail box.

2. There are two different data entry screens. If the household is reported as being HOME, NHTF, HOPWA, tax credit, TCAP, section 1602 and/or MARIF eligible, the certification data entry form requires more detail than for other programs. This guide will refer to the certification data entry form with less detail as the ‘Summary Cert’ and the one with more detail as the ‘Detailed Cert.’

**Summary Cert.** If the reported program is something other than HOME, NHTF, HOPWA, tax credit, TCAP, section 1602 or MARIF, clicking on the Init Cert link will open the following data entry box:
1. Cert Effective Date. Enter the date on which the household is determined to be initially eligible for the program(s) reported. This date cannot be earlier than the move-in date.

2. You will be prompted later to complete the blue box entitled ‘Head of Household’. Under the blue box entitled ‘Household Characteristics’, enter the number of occupants age 18 and over, the number of occupants under age 18 (enter zero if there are no children residing in the unit), check the box next to Homeless if the household was homeless prior to occupancy, check High Priority Homeless for households who meet MN Housing’s definition of (i) LTH, (ii) at significant risk of LTH, or (iii) as prioritized for permanent supportive housing by Coordinated Entry.

3. Complete the fields for At least one occupant is Mobility Impaired, and/or Disabled (e.g., not mobility impaired but otherwise disabled), as appropriate for the household.

Data fields with a red asterisk are required fields. Note that residents are not required to provide answers to questions about protected class status (i.e., ethnicity, mobility impaired, disability) so “Tenant did not respond,” is one of the options. Please encourage full participation; this important information is used by Minnesota Housing for program and policy assessment.

4. Under the blue box entitled ‘Household Rent’:
   a. Tenant Contribution. Enter the amount of the monthly rent payment that the household is responsible to pay.
b. Utility Allowance. Enter the amount that is required to be paid, in addition to rent, as a condition of occupancy such as mandatory renter’s insurance, mandatory laundry fees, etc. Enter zero if there are no mandatory charges.

c. Non-optional Charges. Enter the amount that is required to be paid, in addition to rent, as a condition of occupancy such as mandatory renter’s insurance, mandatory laundry fees, etc. Enter zero if there is no governmental rental assistance.

d. Rental Assistance Amount. Enter the amount of governmental rental assistance (e.g., section 8, Rural Development RA, etc.) paid on behalf of the household. Enter zero if there is no governmental rental assistance.

e. Assistance Type. Select the appropriate rental assistance type:
   - HUD Housing Choice Voucher (HCV), tenant-based
   - HUD Project-Based Voucher (PBV)
   - HUD Multi-Family Project-Based Rental Assistance (PBRA) (Includes: Section 8 New Construction/Substantial Rehabilitation; Section 8 Loan Management; Section 8 Property Disposition; Section 202 Project Rental Assistance Contracts (PRAC))
   - HUD Section 8 Moderate Rehabilitation
   - USDA Section 521 Rental Assistance Program (aka Rural Development Rental Assistance)
   - State or Local Government Rental Assistance (includes Housing Support – formerly GRH)
   - Public Housing Operating Subsidy
   - HOME Rental Assistance
   - Other Federal Rental Assistance

5. Under the blue box entitled ‘Household Income’, from the Initial Occupancy Statement by Tenant form completed by the tenant enter the Gross Annual Household Income from all sources. From the drop-down list, select the Main Source of Income reported by the household on the Head of Household Demographic Information form or the rental application.

6. Click “Create Cert”.

7. Complete the popup called ‘Edit/Change Head of Household.’ From the Head of Household Demographic Information form completed by the applicant/tenant, enter the reported Ethnicity, Gender, Date of Birth and Race of the Head of Household (if Head of Household identifies him or herself as having more than one race, check all that apply).

8. Click “Save.”

Since gross annual household income for programs that use the summary cert is self-certified on the Initial Occupancy Statement by Tenant form, PORT does not offer a printed certification form.
**Detail Cert.** If the reported program is HOME, NHTF, HOPWA, tax credit, section 1602, TCAP and/or MARIF, there are two data entry screens to complete.

Screen #1:

1. **Certification Effective date.** Enter the date on which the household is determined to be eligible for the program(s) reported. This date cannot be earlier than the move-in date.

2. **Tenant Contribution.** Enter the amount of the rent payment that the household is responsible for under the lease.

3. **Utility Allowance for the utilities paid for by the tenant for the size and type of unit from the current utility allowance source document.** Note that utility allowance source documentation must be updated at least annually. Enter zero if the landlord pays all utilities.

4. **Non-optional Charges.** Enter the amount that is required to be paid, in addition to rent, as a condition of occupancy such as mandatory renter’s insurance, mandatory laundry fees, etc. In addition, for tax credit properties that have included the cost of constructing parking/garages, storage lockers, or any other tenant facilities in eligible basis and where owner charges for such facilities, enter the monthly amount the tenant pays for the garage, storage locker, etc. Enter zero if there are no mandatory charges.

5. **Rental Assistance Amount.** Enter the amount of governmental rental assistance (e.g., section 8, Rural Development RA, etc.) paid on behalf of the household. Enter zero if there is no governmental rental assistance.
6. Assistance Type. Select the appropriate rental assistance type:
   - HUD Housing Choice Voucher (HCV), tenant-based
   - HUD Project-Based Voucher (PBV)
   - HUD Multi-Family Project-Based Rental Assistance (PBRA) (Includes: Section 8 New Construction/Substantial Rehabilitation; Section 8 Loan Management; Section 8 Property Disposition; Section 202 Project Rental Assistance Contracts (PRAC))
   - HUD Section 8 Moderate Rehabilitation
   - USDA Section 521 Rental Assistance Program (aka Rural Development Rental Assistance)
   - State or Local Government Rental Assistance (includes Housing Support – formerly GRH)
   - Public Housing Operating Subsidy
   - HOME Rental Assistance
   - Other Federal Rental Assistance

7. Click “Create Cert” to go to screen #2.

Screen #2 has hyperlinks to open the various reporting areas:

1. Click on the Name of the Head of Household. Complete the information in the Household Member data entry screen.
Data fields with a red asterisk are required fields. Note that residents are not required to provide answers to questions about protected class status (i.e., ethnicity, mobility impaired, disability) so “Tenant did not respond,” is one of the options. Please encourage full participation; this important information is used by Minnesota Housing for program and policy assessment.

2. Click the **Add Household Member** hyperlink to report additional occupants of the unit.
3. For each household member, enter the detail required and requested, including the relation to the head of household. There cannot be more than one head of household per unit.

For units reporting as MARIF eligible, select Yes, for ‘SSN Used for MARIF’ for the MFIP-eligible household member (or head of household if not MFIP eligible, but income eligible). See MARIF Program Guide for further explanation.

4. Under Annual Income, click the hyperlink entitled “Add Entry” to open the data entry box:
5. Select the Household Member from the dropdown menu, and enter the following that is attributable to that member:
   a. Employment/Wages - enter the annual amount of wages, salaries, tips, commissions, bonuses and other income from employment; distributed profits and/or net income from a business.
   b. Social Security/Pension - enter the annual amount of Social Security, Supplemental Security Income, pensions, military retirement, etc.
   c. Public Assistance - enter the annual amount of income received from public assistance such as MFIP, GA, disability, etc.
   d. Other Income - enter the annual amount of alimony, child support, unemployment benefits, regular gifts from persons not living unit the unit, and any other income regularly received by the household.

6. Repeat #5 for each household member with reportable income, including unearned income of minors.

7. Under Income From Assets, click Add Entry hyperlink to open the following data entry box:

8. Select the Household Member from the dropdown menu, and enter the following that is attributable to that member:
   a. Type of Asset – enter a description of the asset (e.g., savings, checking, trust, bonds, Certificate of Deposit, etc.). If there is more than one asset of a particular type it only needs to be listed once.
b. Current/Imputed - select Current if the person currently holds the asset. Select Imputed if the person disposed of the asset for $1000 less than the fair market value within two years of the certification effective date.

c. Cash Value of Asset – enter the cash value (market value minus the cost of converting the asset to cash) of the respective asset. Remember if you’ve reporting a total of 5 Certificates of Deposit, this would be the cash value of all 5 C/D’s.

d. Annual Income from Asset – enter the anticipated annual income from the identified asset. Again, if you’re reporting 5 Certificates of Deposit, this would be the total anticipated annual income from all 5 C/D’s.

9. Repeat #8 for each household member with assets.

10. If total cash value of assets is more than $5000, PORT will perform the imputed calculation and use the higher of the two to calculate the Gross Annual Household Income.

11. Under the blue heading, Household Characteristics, click the Edit Household Characteristics hyperlink to open the data entry box:

12. Click the box entitled “Homeless” if the household was homeless prior to occupancy.

13. Check the box entitled “High Priority Homeless” for households who meet MN Housing’s definition of (i) Long-Term Homelessness (LTH), (ii) at significant risk of LTH, or (iii) as prioritized for permanent supportive housing by Coordinated Entry.

14. If the household is being reported as a qualified tax credit household, select Yes or No to the question “Are all Household members Full-Time Students?”. If yes, select the exemption under which the household qualifies. Select N/A for units not subject to section 42 restrictions on full-time student households.
When all data entry is finished, check the Income and Rent Restrictions sections on the right-hand side of the screen. PORT compares the reported household income and rent to the income and rent limit standards required by the reported program(s) for the household and unit size. PORT will not prevent an owner/manager from moving in or reporting an ineligible household. However, it will indicate if the income and/or rent is over the limit as in this example:

See section 3.11 if you need to correct a data entry error.

15. Click “Print Income Certification” button to print a PDF of the completed Tenant Income Certification for household and owner/agent to sign, date and place in the tenant file along with the certification’s supporting documentation.

16. Click the “Done” button to complete the reporting and close the data entry screen.

3.05 Report a Recertification
A Recertification must be reported for all occupied units that have a Move-in - Program at least annually on or before the anniversary of the effective date of the previous year’s certification.

A recertification will always require updating rent and other information that has changed from the previous certification and for some programs will also include recertifying income.

1. Click on the Re-Cert hyperlink to open the Summary Cert or Detail Cert described in Section 3.04, above.
2. For convenience, PORT copies some of the household information from the most recent reported certification. Enter the effective date of the recertification and update all household and rent information.

3. There is an additional question for recertifications which asks, “Exempt from reporting income at recertification?” This is pre-set to “No” which means the owner/manager will be required to report the household’s gross annual household income for the certification date. MARIF, HOPWA, HOME, NHTF, mixed-income tax credit and/or section 1602 projects are required to certify and report income annually so “No” is the correct selection for those types of properties/units and entry of the gross annual household income is required. Select “Yes” if the unit is not required to annually recertify income because, 1) the unit is part of a 100% low income housing tax credit project and no other Minnesota Housing loan requires annual recertification, and/or 2) the unit was financed solely with a Minnesota Housing deferred loan(s) that only requires certification of income at initial occupancy. Selecting “Yes” allows the recertification to be completed without entering the gross annual household income.

Location of question on Detail Cert:

Location of question on Summary Cert:

By selecting “No” and entering $0 for gross annual household income, you are reporting that income of the household has been recertified and that the gross annual household income is $0.
3.06 Other Cert
Report an Other Cert when 1) an additional household member is added to an existing tax credit, section 1602, HOME, or NHTF unit’s household or 2) for all program units in conjunction with a unit transfer to report the updated rent information (see Section 3.07 Report a Unit Transfer, below). If an annual recertification is already reporting this information, it is not necessary to also report an Other Cert.

1. Click the Other Cert hyperlink.

2. Follow the data entry instructions in section 3.04, above.

3.07 Unit Transfer
For all properties, report a unit transfer when an existing household moves from one unit to another in the same building. For non-Tax Credit properties, a unit transfer can be reported when an existing household moves to another unit in another building in the same property. For tax credits, transfers to another building are treated as a move-out/move-in unless both buildings involved in the transfer are part of the same multiple-building project (the multi-building election is made on IRS forms 8609 and the associated attachment). Check the BIN pages in PORT to see if a multiple-building election has been made.

1. Click on the Transfer Out hyperlink for the unit the household is vacating.

2. The following data entry box will appear:
3. Transfer Out Date: enter the date the household is vacating the unit.

4. From the drop-down list, select the building that the household is transferring to. If the household is transferring within the same building, do not select another building.

5. Select the unit that the household is transferring to.

PORT will not allow a transfer to an occupied unit. If a unit does not appear in the dropdown list, a move-out has not been reported.

6. Enter any helpful notes.

7. Click OK and the following reminder will appear:
8. Check the new unit to ensure the transfer was successful. It will appear as a “Transfer in.”

9. If necessary report Change Household Type and/or a certification in the new unit.

### 3.08 Move-out

Report a move out when a household moves completely off the property, a unit changes use from/to a non-revenue unit, or for tax credit properties when a household moves to another building that is not part of the same multiple building project (in this case, also report a move-in and initial certification for the new building/unit).

1. Click on the Move-Out hyperlink to open the following data entry box:
2. Enter the Move-out Date.

3. Enter the reason for the move-out from the list provided. MARIF units and units reported to meet Minnesota Housing’s definition of Long Term Homeless are required to enter a move-out reason. While not required for other programs, Minnesota Housing encourages owner/managers to identify the move-out reason for all units.

4. Click OK.

PORT will not allow two households to occupy the same unit on the same day. The Move-out date for an existing household must be earlier than the date on which the next household moves in or is transferred in.

3.09 Change Household Type
Report a change in household type when an existing household has a change in eligibility. Here are some possible change-in-eligibility scenarios:

<table>
<thead>
<tr>
<th>Original Status</th>
<th>Changes to</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted Household</td>
<td>A Program eligible Household (becomes eligible for tax credit, HOME, or other program).</td>
</tr>
<tr>
<td>Program eligible household</td>
<td>An Unrestricted Household (no longer program eligible or program compliant).</td>
</tr>
<tr>
<td>Program eligible for multiple programs</td>
<td>No longer eligible for all programs reported (e.g., MARIF and HOME unit no longer eligible for HOME but remains MARIF eligible).</td>
</tr>
<tr>
<td>Program eligible household</td>
<td>Becomes eligible for additional programs or different restrictions within the program (e.g., reported HOME eligible, but now also becomes tax credit eligible, or HOME 50% income and low HOME rent becomes 80% income and high HOME rent).</td>
</tr>
</tbody>
</table>

Change to/from a Nonrevenue unit must be reported as a move-out and move-in.

1. Click on the Change Household Type hyperlink to open the data entry box:
2. Enter the Effective Date of the Change.
3. Change to: If changing from Program to Unrestricted or vice-versa, select the applicable type.
4. Select all applicable Rent, Income and Program(s) that the unit now qualifies for. This may mean checking or unchecking a program and/or changing a restriction.
5. If changing to Unrestricted, you will be required to enter the new Gross Rent for the unit.
6. Enter any helpful notes.
7. Click OK.
3.10 **Unit Out of Service/Back in Service**

Report a unit out of service if the unit is not suitable for occupancy (regardless of the reason and regardless of whether it was occupied or vacant when it became uninhabitable) for more than one rental period. Notify the assigned Compliance Officer by phone or email within 30 days of any casualty loss such as units damaged by storms, fire or flood.

1. Click on the *Unit Out Of Service* hyperlink to open the data entry box:

   ![Data Entry Box]

2. Enter the date the unit became uninhabitable.
3. Select the reason the unit is not habitable from the list provided: Fire, Flood, Storm/Natural Disaster, Tenant damage, Unit being rehabbed, or Other.
4. Enter Notes to explain “Other” and any helpful information, including additional details about the damage and timeline for repairs.
5. Click OK.
If the unit was occupied and the same household will not be returning to the unit, report a move-out or transfer out.

6. To report a unit back in service, click on the **Unit Back In Service** hyperlink.

7. Update the notes regarding what was done to repair the unit and any other helpful information.

8. Enter the date the unit was made suitable for occupancy.

9. If it is a tax credit unit with a casualty loss, notify the Compliance Officer who must file a corrective form 8823 with IRS.

10. Click OK.

### 3.11 Correcting Errors

By February 15 of each year, owners are required to submit the annual owner certifications and unit events for the prior calendar year (e.g., 2/15/2019 is the due date for submission of owner certifications and unit events for monitoring year 2018). This information is then reviewed for compliance by the assigned Compliance Officer.

Minnesota Housing recommends that you report unit events *as they occur*. Do not wait until the end of the year to report unit events or you may risk not meeting the February 15 reporting deadline.

PORT has been built with correction/edit capabilities. With this kind of flexibility, however, comes a lot of caution. It is extremely important that the information in PORT be accurate and correct on 2/15. It is expected that owner/managers will make all necessary edits prior to 2/15 and that only after contacting the assigned Compliance Officer or in conjunction with a correction or clarification of a monitoring finding will any edits be made after 2/15.

In most cases, clicking on the *detail* hyperlink for the event reported opens the data entry screen and information can simply be edited by the owner/manager. PORT displays the login name of the user who last modified each event and the date last modified.
PORT also allows the owner/manager to delete events. This might be necessary if a household is inadvertent reported in an incorrect unit, a reported household did not actually move-in, a reported household did not actually move-out or transfer, etc. However, the ability for owner to delete an event reported in a particular year ends on February 15 of the following year. For example, an event reported with a 7/1/2018 effective date cannot be deleted by the owner/manager after 2/15/2019.

Events must be deleted in chronological order. You cannot, for example, delete a move-in when a certification has been reported for the household. The certification must first be deleted and then the move-in; the result is a vacant unit.

3.12 Run Event Summary Report
The building tab contains a hyperlink that allows the owner/manager to run a summary of unit events in Excel.

1. Click the link,
2. Certify that you have written permission from each tenant household to share their data with the person or entity (e.g., lender, suballocator, or other person/entity that is not part of the ownership or management company) that will receive a copy of the Unit Event Summary Report. If you have such written permission or are not intending to share the data, you should select ‘Yes’ when prompted with the certification statement.
3. Enter the report start and end date for the range of event dates you are requesting data, and click “create”.
4. The bottom of your screen will display a message that asks if you want to open or save the Unit Event Summary.

The Unit Event Summary contains private data on tenants which must be handled in accordance with data privacy laws. If you do not have written permission to share the data with the person or entity with whom you intend to share the report, you must answer ‘No’ to the certification statement and you will be unable to run the report. Obtain a copy of the required release form from the person, lender or company, have all tenant households sign a form, and then you may answer ‘Yes’ to the certification statement and run the Unit Event Summary Report. We
recommend you maintain the signed release form in each respective tenant file.

3.13 Edit/Change Head of Household (HoH)
Household member information can be edited after a certification event is created. For detail certifications, make the name/member change first and then enter the respective income and asset information.

Summary Cert -
1. Open the certification event
2. Click on the Edit/Change Head of Household link
3. Change the name in the Edit/Change Head of Household screen
4. Click Save

Detail Cert - Change the name of the HoH
1. open the certification event
2. click on the HoH name
3. change the name in the Edit Household Member screen
4. Click OK

Detail Cert – Change HoH to a different or new member
1. open the certification event
2. Click on the HoH name
3. Click the delete button
4. A warning will appear asking you to confirm and noting that any associated income/asset entries for this person will also be removed. Click OK to confirm
5. Click on the name of the member you want to make the new HoH (or, click ‘Add a Household Member’ to add a new HoH to the household)
6. Select ‘Head of Household’ in the pull down menu for Relation to head of Household
7. Click OK
Chapter 4 – Owner Reporting Tab; Submitting the Owner Certification and Operating Data

4.01 Owner’s Annual Certification of Compliance
On or before February 15 of each year (or the next business day, whichever is later), owners must submit their certification of compliance for tax credits, HOME and/or Minnesota Housing’s deferred loans for the previous monitoring year (e.g., owner certifications for monitoring year 2014 were due on 2/17/2015). The Owner Reporting tab contains these forms.
The annual certification is a requirement of the borrower/legal property owner which cannot be delegated to others. Therefore, the owner’s login ID and password are required to complete the owner certifications in PORT. Management Accounts and Site Management Accounts may view but not edit the certification information.

1. First, using the drop-down list, select **the year being certified**.

2. From the drop-down list, select the **type of owner certification form**. There are six forms:

<table>
<thead>
<tr>
<th>Form Name</th>
<th>Submit Annually For</th>
</tr>
</thead>
<tbody>
<tr>
<td>HTC 12 – for use prior to the first credit year.</td>
<td>New tax credit properties that have not yet established their first credit year for any buildings.</td>
</tr>
<tr>
<td>HTC 12 – for use in compliance years 1-15</td>
<td>Tax credit properties that have established their first credit/compliance year. Submit this form annually for the first 15 years of the compliance period.</td>
</tr>
<tr>
<td>HTC12(Y15)</td>
<td>Tax credit properties in the extended use period, except Rural Development and HUD properties.</td>
</tr>
<tr>
<td>HTC12(Y15A)</td>
<td>Tax credit properties in the extended use period that are monitored for federal programs by Rural Development or HUD.</td>
</tr>
<tr>
<td>HTC12(Y15E)</td>
<td>Tax credit properties in the 3-year protection period following a terminated or expired extended use period.</td>
</tr>
<tr>
<td>Deferred Loan Owner Certification</td>
<td>Properties that have been financed with one or more of the deferred loans, including HOME and NHTF, that are monitored in PORT. Properties that also have a Minnesota Housing amortizing first mortgage (LMIR, NCTC, etc.) are exempt from this requirement due to the asset management oversight conducted by Housing Management Officers, except if the property is financed with HOME or NHTF.</td>
</tr>
</tbody>
</table>

3. Click on the Create a New Owner Certification hyperlink.

4. Complete the form then click OK. If you have questions on filling out the form(s), contact the assigned Compliance Officer. You must fill out the entire form, answering all questions or an error message will appear. Certain answers must be accompanied by an explanation in the corresponding note section at the bottom of the form, including any answer that certifies owner has not complied with a requirement.
5. Repeat steps above to complete additional forms if, for example, the property has both tax credits and a Minnesota Housing deferred loan or HOME.

6. Once the form has been created, it will appear in the Owner Cert History section. To edit a submitted certification, click on the hyperlink under “Cert Year” for the respective certification and make any necessary changes. Notice that the date modified and username of the user appears. Any modifications after February 15 must be done only after notifying the Compliance Officer. Owner certifications with a modified date after the submission deadline are subject to additional scrutiny by the Compliance Officer.

7. Print each form in the Owner Cert History section and retain for your records. Be sure to submit any attachments noted on the printed copy (e.g., inspection reports). Beginning with certification year 2015, it is not necessary to send a signed, hard-copy to Minnesota Housing.

Special Instructions for Tax Credit Properties Electing the Average Income Test (AIT):

1. Because the AIT must be met on a project basis (as defined by IRS and as elected on line 8b of form(s) 8609 and, where applicable its related attachment, you must first complete the single or multiple building election in the BIN pages before completing the tax credit annual owner certification for the first credit year.

2. At the bottom of the form there will be an additional button called “AIT” next to the Applicable Fraction button. This is where you must certify how the Average Income Test was achieved at the end of the year.

3. Click the Edit link.

4. Enter the total number of units in all of the BINs in the identified project. PORT will calculate and display the minimum number of units needed to meet the Minimum Set-Aside (MSA).

5. For each MTSP percentage, enter the number of units by bedroom size that were income and rent restricted at the end of the report year for the project. PORT will calculate the imputed average. If the calculated average is below 60 percent, the indicator will stay green. If the calculated average exceeds 60 percent, the indicator will turn red indicating that the project is not in compliance with the imputed average.
Example of a project that has met its Minimum Set-aside and imputed average:

Enter the total number of units in project: 10
Minimum number of units for MSA: 4

For each MTSP percentage, enter the number of units by bedroom size that were income and rent restricted at the end of the report year:

<table>
<thead>
<tr>
<th>Studio</th>
<th>1 BR</th>
<th>2 BR</th>
<th>3 BR</th>
<th>4 BR</th>
<th>5 BR</th>
<th>6 BR</th>
<th>Total</th>
<th>MTSP</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0</td>
<td>20%</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>30%</td>
</tr>
<tr>
<td></td>
<td>2</td>
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<td></td>
<td>2</td>
<td>40%</td>
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<td>2</td>
<td>50%</td>
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<td>60%</td>
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<td></td>
<td>2</td>
<td>70%</td>
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<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>80%</td>
</tr>
</tbody>
</table>

Calculated Average: **50.00%**

Example of a project that has met its Minimum Set-aside but is not in compliance with its imputed average:

Enter the total number of units in project: 10
Minimum number of units for MSA: 4

For each MTSP percentage, enter the number of units by bedroom size that were income and rent restricted at the end of the report year:

<table>
<thead>
<tr>
<th>Studio</th>
<th>1 BR</th>
<th>2 BR</th>
<th>3 BR</th>
<th>4 BR</th>
<th>5 BR</th>
<th>6 BR</th>
<th>Total</th>
<th>MTSP</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>20%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0</td>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td>2</td>
<td>30%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0</td>
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<td></td>
<td>0</td>
<td>40%</td>
</tr>
<tr>
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<td>2</td>
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<td></td>
<td></td>
<td>2</td>
<td>50%</td>
</tr>
<tr>
<td></td>
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<td></td>
<td>2</td>
<td>60%</td>
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<td>2</td>
<td>70%</td>
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<td></td>
<td></td>
<td></td>
<td>4</td>
<td>80%</td>
</tr>
</tbody>
</table>

Calculated Average: **68.00%**

6. Click Save Changes.
7. Complete steps 3-6 for each project in the property then click Done to close the AIT certification.
4.02 Owner/HH Paid Utility
This section is for informational purposes in order to report which utilities are paid for by tenants and which are paid by the owner/manager. This information will be used when monitoring utility allowances and is expected to be up-to-date and accurate.

1. Click on the Set-up/change hyperlink to open the data entry box.

2. Enter the date on which the owner/manager established the lease requirements for tenant paid utilities to be reported.

3. Click on the circles to indicate whether each utility type is paid by the owner (Owner Pd) or paid by the occupants (HH Pd).

For the illustration above, this new property opened on 3/12/2014; owner is reporting that the leases for all residents required them to pay unit heat, cooking electric, and unit electric. Owner pays all other utilities.

4. Click OK.

5. To reopen, simply click on the Effective Date.

6. To change, repeat steps 1-4 above. Enter the date the policy changed as the new effective date. For example, on 9/22/2017, owner changes leases to require tenants to pay for water and sewer. The effective date would be 9/22/2017 and the report would look like this:
4.03 Property Operating Data
A portion of properties with Agency deferred loans are required to submit annual operating data by March 31 for the owner’s most recent fiscal year end. The collected information will assist the Agency and funding partners in making decisions for the short-term and long-term preservation needs of the state’s multifamily housing stock.

If the operating data link is active on the Owner Reporting page, the owner is required to submit annual operating data.

a. Navigate to the Owner Reporting tab. Scroll to the bottom to find the Annual Property Operating Data section.

b. Click on the link for Property Operating Data and enter the fiscal year beginning and end dates then click Create.
c. To begin entering or modifying data, click the blue links above each of the eight sections. When all items are completed for a section, click on **Save Changes** in the lower left hand corner. The pop-up will close and the data and calculated totals will appear on the main screen.

![Property Operating Data - Fiscal Year](image)

There are eight sections. Be sure to scroll down and complete all sections.

![Property Operating Data: Accntg Method / Operating Income](image)

d. If you are unable to complete all eight sections in one sitting, you can **Close** out and return to your work at a later time. To do so, simply log back into PORT and click on the
**Existing Submission link.** Each fiscal year containing operating data will appear with an individual link. When you are ready to submit the data to Minnesota Housing, you must click on the Submit Operating Data button.

A Quick Reference Guide to the Eight Operating Data Sections

1. **Accounting/Operating Income**
   Report on the property accounting method (accrual or cash basis), gross income and adjustments to income.

2. **Operating Expense and Taxes**
   This section covers administrative, maintenance and operating expenses.
3. Financing Expense
The Financing Expense section includes debt service, fees or other expenses related to debt or loan servicing, as well as several miscellaneous questions about adjustments to the property’s cash flow. These items could vary by property and bookkeeping methods.

4. Current Assets
This section records total operating cash, escrows, reserves, accounts payable and accounts receivable balances.

For Current Assets, please report Accounts Payable and Account Receivable as of the end of the fiscal year. If there are significant changes to these balances, please provide notes.

5. MARIF Reporting
This section is only applicable to properties that received funding under the MARIF program.

6. Service Funding
This section is only applicable to properties that offer supportive resident services.

7. Owner Organization
This section collects data on possible changes to ownership or partnership entities as well as information about the organization’s approach to asset management.

8. Property Management
The final section is to confirm or report changes in the property management company.
Chapter 5 – Violations Tab

All noncompliance resulting from review or inspection is recorded in the Violations tab on a Property, Building or Unit level, depending on the nature of the noncompliance. The Violations History becomes the inspection report and place for tracking the history of all the violations associated with a property and timeliness of correction.

**Property Violation** is noncompliance that affects the entire development. For example, failure to submit the owner’s annual certification or report tenant data is noncompliance on a property level.

**Building Violation** is noncompliance that affects a particular building. For example, a leaking roof or cracked foundation on a particular building affects the entire building because the roof covers the entire building and the foundation holds the entire building. Noncompliance in common areas is a building violation because common areas are used by all occupants.

**Unit Violation** is noncompliance that affects a particular unit. It may be the physical unit or it may be noncompliance associated with the unit’s occupants such as an over-income household.

1. Click on the Violations tab for the property.
2. All violations will be shown under Property Violations History with a status of UC (uncorrected), CL (clarified), or CR (corrected). Click the *Date* hyperlink to see full details of the violation.
3. On the left side of the screen, click on the property to see all violations, click on an individual building to see that building’s violations, click the small triangle next to the building to access the units; click on an individual unit to see unit violations.

4. Click the Print All Violations button to print the complete violation history (includes those that are corrected or clarified), or click the Print Uncorrected Violations to print a report of violations for which Minnesota Housing has not received sufficient documentation of correction.

5. The violation counter on the right-hand side of the Violations tab (and above the Property Owner name on the Property tab) will show the number of Uncorrected Violations for the property.
6. When Minnesota Housing has received sufficient evidence of clarification or correction, the UC status will be updated to CL or CR.
Chapter 6 – Assign an Owner’s Account Administrator

Many properties financed by Minnesota Housing are owned by a single-asset business entity and a separate user name and password for each property may be impractical for the partner or member that is involved in many entities and properties. Therefore, Minnesota Housing will allow an owner to appoint an Owner’s Account Administrator (OAA). The OAA must be a related party of the ownership entity. Appointing an OAA will allow access to a defined portfolio under one username and password. For example, ABC Company, LLC is a partner in five limited partnerships that own five properties. It wishes to designate an OAA so that it can view and report on all five properties in its portfolio without using separate usernames and passwords. The five limited partnerships submit a Designation of Owner’s Account Administrator form requesting that ABC Company, LLC, (with Mary Smith who is a member of the LLC as the OAA contact) to be the assigned OAA. Minnesota Housing issues one username and password to Mary Smith of ABC Company, LLC, as assigned OAA for all five properties. When Mary Smith logs into PORT, she will be able to access all five authorized properties.

If an owner wishes to appoint an OAA, it must read and sign the Owner’s Designation of Account Administrator form. The OAA’s username and password will allow access to authorized properties as if the OAA were the owner.

Submit a signed and dated, Owner’s Designation of Account Administrator form to ATTN: PORT USER ACCESS, Minnesota Housing, 400 Wabasha Street, Suite 400, St. Paul, MN 55102 or email to renee.dickinson@state.mn.us. Be sure to maintain your own copy of this form.

Once the OAA designation has been approved, a username and password will be sent to the OAA.

A management company is not allowed to be an OAA unless the management company is a related party of the ownership entity (e.g., a partner or member).

The Owner or Owner’s Account Administrator is responsible for and in control of property access rights. In addition, the Owner (not the OAA) is responsible for immediate notification to Minnesota Housing of any changes to the Owner’s Account Administrator through the re-submission of a designation form.
Chapter 7 – Assign a Management Account

The Owner or OAA is responsible for controlling who is authorized to access its properties in PORT. In addition, it is the Owner’s or OAA’s responsibility to allow or disallow management access when needed due to changes in management and/or staffing within a management company.

To assign a Management Account for a property, click on the Admin tab.

7.01 Create a New Management Account and Assign it to a Property

1. First, click the Search for Mgmt Accounts button to see if the Mgmt Acct you wish to set up is already in the system. A fee manager may have been set up by a different owner. You can search by the management company name, address, etc., or leave the search
by and search info blank to view a list of all Mgmt Accts in PORT. If the Mgmt Acct exists, follow the instructions in section 7.02, below.

2. If the Mgmt Acct does not exist in PORT, scroll to the Assign/Deny Property Access section in the middle of the page.

3. Select Assign Access - Mgmt Acct

4. From the properties listed at the bottom, select the property to which you want to give this account access by checking the box to the left of the property.

5. Click the 'Create Mgmt Account' button to open the new account entry form.

6. Enter the new Mgmt Acct user information in the form including assigning a Login User Name. All fields with a red asterisk are required fields.

<table>
<thead>
<tr>
<th>Company Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Management Company Name:</td>
</tr>
<tr>
<td>Address:</td>
</tr>
<tr>
<td>City:</td>
</tr>
<tr>
<td>State:</td>
</tr>
<tr>
<td>Zipcode:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>User Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>*First Name:</td>
</tr>
<tr>
<td>*Last Name:</td>
</tr>
<tr>
<td>*Phone:</td>
</tr>
<tr>
<td>*Email:</td>
</tr>
<tr>
<td>*Retype Email:</td>
</tr>
<tr>
<td>*Create Login User Name:</td>
</tr>
</tbody>
</table>

   Once a Management Account has been set up, the management company name, username and email address cannot be edited. To edit other information, see section 7.03, below.

7. Click on the 'Save Account Info' button.

8. An email will be sent to the new user with a username and temporary password.

9. To assign additional properties to the new account, follow the instructions for assigning an existing management account.
7.02 Assign an Existing Management Account to a Property

1. Under the “Search Management Accounts” section, select company name or other search criteria and enter the search info below, or leave blank to search all PORT management accounts.

2. Click the Search for Mgmt Accounts button.

3. From the Search Results list, check the box on the left of the desired management account.

4. Click the 'Confirm Account Selection' button.

5. Scroll down to the section for Assign/Deny Property Access.

6. Select Assign Access - Mgmt Acct radio button

7. Find the property or properties to which you wish to assign the account and check the box(es) to the left.

8. Click on the 'Confirm Property Access' button.

9. A pop-up will appear asking if you want to assign the selected properties to the management account. Click No if you have made a mistake or otherwise do not want to assign access. Click Yes and system will acknowledge that you have successfully assigned the selected properties to the Management Account.

7.03 Edit Management Account

1. Under the “Search Management Accounts” section, select company name or other search criteria and enter the search info below, or leave blank to search all PORT management accounts.

2. Click the Search for Mgmt Accounts button.

3. From the Search Results list, check the box on the left of the desired management account.

4. Click the 'Confirm Account Selection' button.

5. Click the ‘Edit Selected Management Account’ button.

6. Update information as necessary.

7. Click Submit when finished. Note that the management company name, user name and email address cannot be edited.
Chapter 8 – Assign a Site Management Account

Once a Management Account (Mgmt Acct) has been established, the Mgmt Acct can authorize access to a Site Management Account (Site Mgmt Acct). Follow the same steps in section 7.01 to create a new site management account or 7.02 to assign an existing site management account.

A Site Mgmt Acct cannot exist without a Mgmt Acct, and only a Mgmt Acct can create a Site Mgmt Acct.

Once a Site Management Account has been set up, the management company name, username and email address cannot be edited. To edit other user information such as address and phone number, see section 7.03, above.
Chapter 9 – Deny Access to a Management Account

The Owner or Owner Account Administrator is responsible for controlling who is authorized to access its properties in PORT. Similarly, it is the Owner’s or Owner Account Administrator’s responsibility to allow or disallow management access when needed due to changes in management and/or staffing within a management company.

1. Scroll to the Assign/Deny Property Access section of the Admin tab
2. Select Deny Access - Mgmt Acct radio button
3. Select the property or properties for which you want to deny management account access by checking the box to the left of each property
4. Click the 'Confirm Mgmt Access Denied' button
5. Note that denying access to the Mgmt Acct also denies access to the associated Site Mgmt Acct

If a Mgmt Acct or Site Mgmt Acct is no longer assigned to any properties, a warning message will appear. This means that the Mgmt Acct user will need to be set up again before it can be assigned to another property. PORT will only retain user information on Mgmt and Site Mgmt Accts that are specifically assigned to at least one property.
Chapter 10 – Deny Access to a Site Management Account

Site Mgmt access may be denied by the Owner/OAA or Mgmt Acct. Follow these steps to deny access to a site management account:

1. Scroll to the Assign/Deny Property Access section of the Admin tab
2. Select Deny Access - Site Mgmt Acct radio button
3. Select the property or properties for which you want to deny site management account access by checking the box to the left of each property
4. Click the 'Confirm Site Mgmt Access Denied' button
## PORT Guide Revision Tracking

<table>
<thead>
<tr>
<th>Date</th>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>12.2017</td>
<td>2.01</td>
<td>Added National Housing Trust Fund as a Funding Source monitored in PORT and references throughout.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Added link to Contact Change form and instructions on how to print Fee Remittance Form for annual HTC monitoring fees.</td>
</tr>
<tr>
<td></td>
<td>2.03</td>
<td>Deleted reference to MN Housing setting up units; owner/agents must set up units.</td>
</tr>
<tr>
<td></td>
<td>2.05</td>
<td>Clarified that Compliance End Date is the date on which the property is no longer subject to the loan’s restrictions, not the date monitoring will cease.</td>
</tr>
<tr>
<td></td>
<td>3.04</td>
<td>Added Household Targeting &amp; Occupancy Restrictions</td>
</tr>
<tr>
<td></td>
<td>Chapter 6</td>
<td>Clarified that there is no printed form available for a summary cert.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Removed requirement to submit original Owner’s Designation of OAA form.</td>
</tr>
<tr>
<td>12.2018</td>
<td>Page 4</td>
<td>Added Asset Management Fund (AMF) as a program monitored in PORT.</td>
</tr>
<tr>
<td>12.2018</td>
<td>Chapter 2</td>
<td>Added Section 811 as an “Other Influence”</td>
</tr>
<tr>
<td>12.2018</td>
<td>2.05</td>
<td>Added Household Targeting &amp; Occupancy Restrictions to loan detail and additional QAP Restrictions added to HTC Allocation detail.</td>
</tr>
<tr>
<td>12.2018</td>
<td>3.04</td>
<td>Provided instructions for reporting High Priority Homeless which includes (i) LTH, (ii) at significant risk of LTH and (iii) as prioritized for permanent supportive housing by Coordinated Entry.</td>
</tr>
<tr>
<td>12.2019</td>
<td>Chapter 1, Log in and User Home</td>
<td>PORT now allows use of Chrome internet browser.</td>
</tr>
<tr>
<td>12.2019</td>
<td>2.01</td>
<td>Added alert indicating that while management company and site manager names may appear in PORT, owners must follow instructions in Chapter 7 to authorize management and site management access to the PORT system.</td>
</tr>
<tr>
<td>Date</td>
<td>Section</td>
<td>Change Description</td>
</tr>
<tr>
<td>----------</td>
<td>---------</td>
<td>--------------------</td>
</tr>
<tr>
<td>12.2019</td>
<td>2.05</td>
<td>Added instruction to NOT make changes to the applicable fraction calculator after the 8609 has been issued. Added Average Income Test to Min set-aside. Added instruction to make single building election even if there is only one building.</td>
</tr>
<tr>
<td>12.2019</td>
<td>3.10</td>
<td>Added instruction to notify the assigned compliance officer within 30 days of any casualty loss.</td>
</tr>
<tr>
<td>12.2019</td>
<td>4.01</td>
<td>Added special instructions for completing the tax credit annual owner certification for properties electing the Average Income Test.</td>
</tr>
<tr>
<td>12.2019</td>
<td>4.03 e.</td>
<td>Clarified that missing data will prevent submission and operating data is not submitted until date stamp appears next to the Submit Operating Data button.</td>
</tr>
</tbody>
</table>