

# BULLETIN

2009-13



MRBP OPERATIONS  
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## Pop-up Blocker Access Issues

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We have been advised that some non-AllRegs subscribers have encountered pop-up blockers access issues. AllRegs Online launches in a new window; your browser must allow pop-up windows from [www.allregs.com](http://www.allregs.com) to access the service.

For Internet Explorer version 6 & 7 users, navigate to the "Tools" menu.

- Click "Pop-up Blocker" and then "Pop-up Blocker Settings" from the expanded drop-down list. NOTE: If you are unable to select "Pop-up Blocker Settings" this feature may be turned off.
- In the Pop-up Blocker Settings window, type [www.allregs.com](http://www.allregs.com) in the "Address of website to allow" field and click the "Add" button.
- Then click "Close" to exit.

Many Internet Explorer "add-on" applications such as Google and Yahoo toolbars commonly include pop-up blockers that will prevent AllRegs Online from launching. AllRegs must be listed as an allowed site in these applications as well.

For further detail on all of the situations described above, please view AllRegs' [Pop-Up FAQ](#). (Press Ctrl and Click on the link with your mouse)

If you still encounter problems AllRegs Customer Support is available to help you at **(800) 848-4904**.



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