



# People Serving People

Trauma Informed Care: Supporting Whole Family Systems on the Path to Liberation

Erica Valliant, Whole Family Systems Manager Nicque Mabrey, Community Engagement Manager

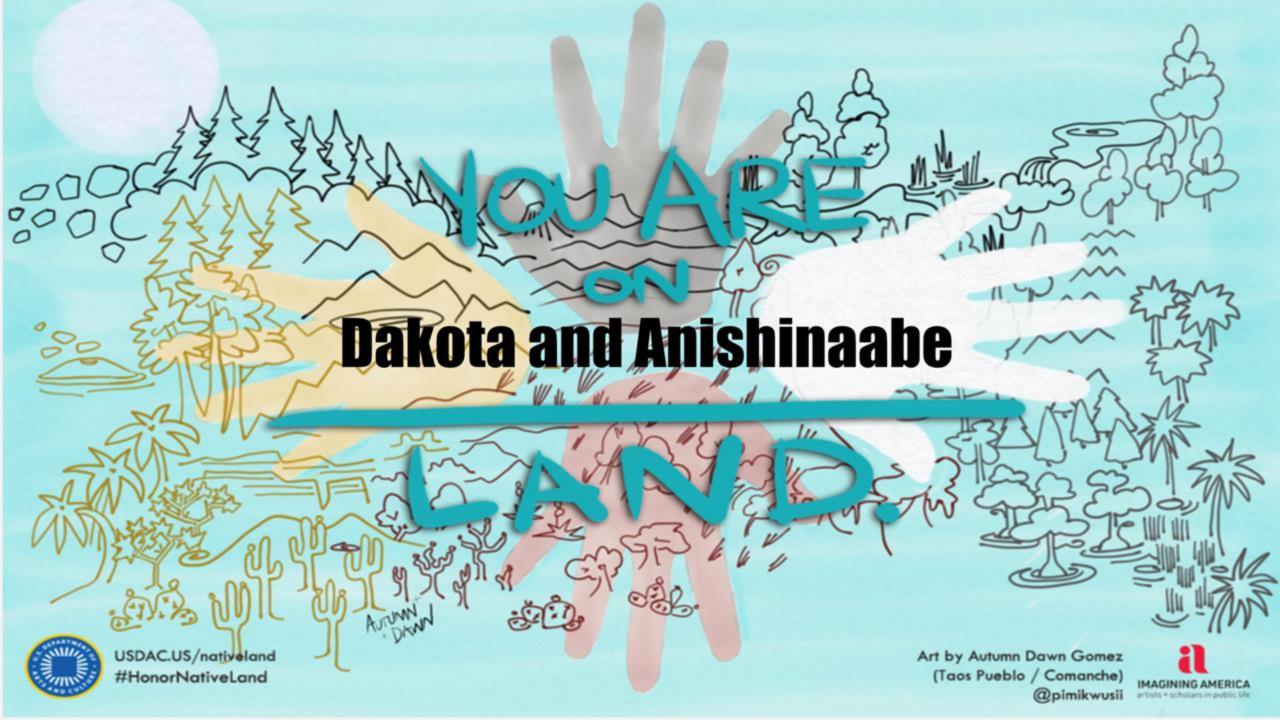
## Acknowledgement of this Land

We are gathered on sacred Dakota soil in the territory we know as Minneapolis.

The land knows better.

This land is Indigenous. And it shall always be.

#LandBack





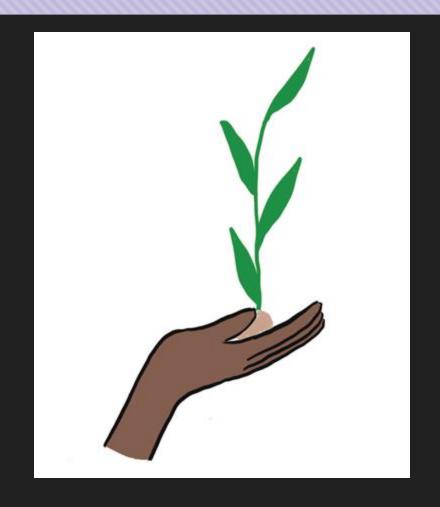
## Welcome and Introductions

- Hospitality
- People Serving People
- #PSPTIC
- Your Co-Presenters
- Who's in the room?



# Grounding Principles

- Take care of yourself
- Take care of each other
- Speak for yourself
- Speak up
- Make space



## Today's Session

## Trauma informed care primer:

- overview of Adverse Childhood Experiences (ACES)
- · Whole Family Systems
- The impact of trauma on development and family systems, the impacts of intergenerational, cultural, collective and historical trauma on our communities;
- Secondary/Vicarious trauma and self-care & factors mitigating the experience of trauma for staff and families

## Q&A/Closeout

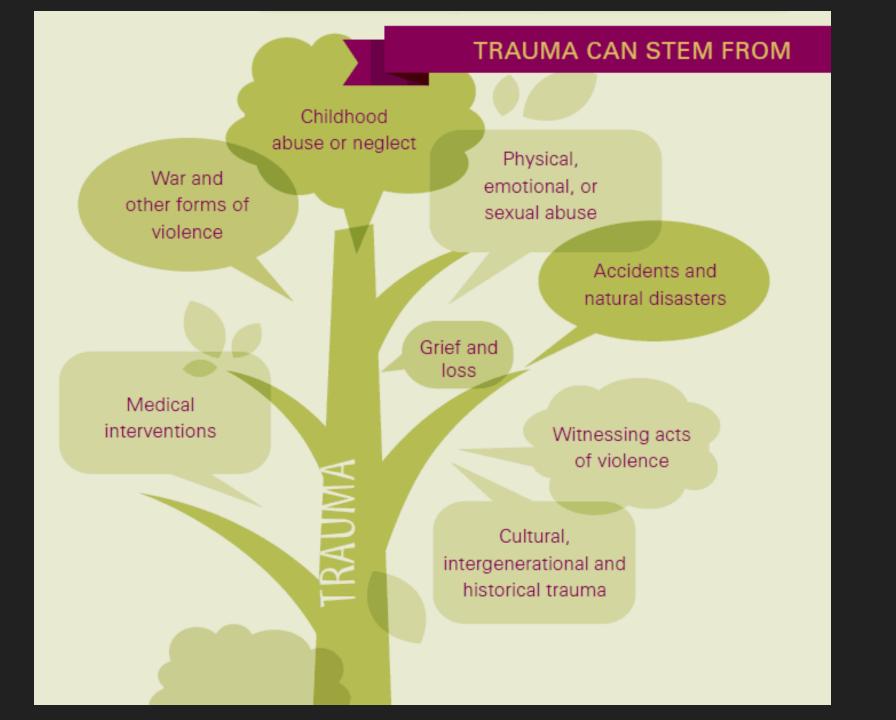
#### Trauma 101

- Definitions
- ACES plus
- Historical Context
- Brain Development
- Trauma Informed Care
- Secondary Trauma and Self Care
- "If we could read the secret history of our enemies' lives, we would find in each one's life enough sorrow and suffering to disarm all hostility." HDT

## One Definition of Trauma

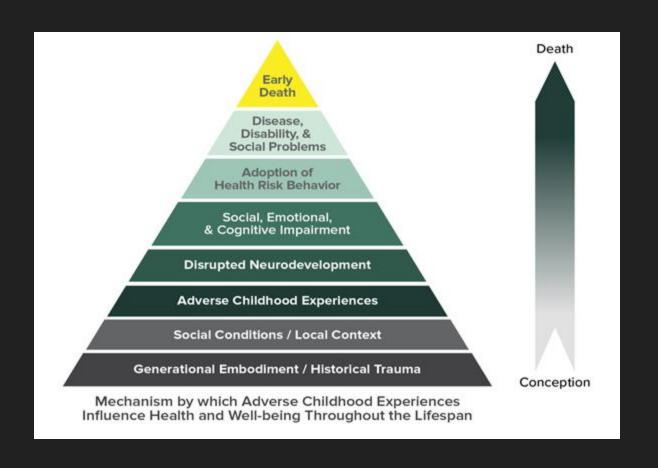
The result of an event, a series of events, or a set of circumstances that is experienced by an individual as physically or emotionally harmful or life threatening and has lasting adverse effects on the individual's functioning and mental, physical, social, emotional, or spiritual well-being.





### Adverse Childhood Experience (ACE) Study

- o 1995-1997
- Doctors Vincent Felitti and Robert Anda, CDC and Kaiser Permanente
- 17,000 participants through HMOs in Southern California



#### **ABUSE**

#### **NEGLECT**

#### HOUSEHOLD DYSFUNCTION



Physical



Physical



Mental Illness



**Incarcerated Relative** 



**Emotional** 



**Emotional** 



Mother treated violently



Substance Abuse



Sexual



Divorce

## Study Findings

- o ACES are common across all populations
- o 2/3 study participants reported at least one ACE
- o over 1/5 reported three or more ACEs
- As the number of ACES increases so does the risk for negative outcomes.

Given 100 American Adults		
33	51	16
No ACEs	1-3 ACEs	4-8 ACEs
WITH 0 ACEs	WITH 3 ACEs	WITH 7+ ACEs
1 in 16 smokes	1 in 9 smokes	1 in 6 smokes
1 in 69 are alcoholic	1 in 9 are alcoholic	1 in 6 are alcoholic
1 in 480 uses IV drugs	1 in 43 uses IV drugs	1 in 30 use IV drugs
1 in 14 has heart disease	1 in 7 has heart disease	1 in 6 has heart disease
1 in 96 attempts suicide	1 in 10 attempts suicide	1 in 5 attempts suicide

## Original ACES – Who's Missing?

- O Original ACES studied a disproportionately white, employed, insured, college educated and middle income group, leaving out:
  - O African Americans
  - O Latinos
  - O Asian/Pacific Islanders
  - 0 Immigrants
  - O LGBTQ+ Folks
  - O People on Medicaid
  - O People who are uninsured
  - O People experiencing homelessness
  - o Children

## **Adverse Community Environments**

The Pair of ACEs Adverse Childhood Experiences Maternal Physical & Depression **Emotional Neglect Emotional &** Divorce Sexual Abuse Mental Illness Substance Incarceration Abuse Homelessness **Domestic Violence Adverse Community Environments** Poverty Violence Discrimination **Poor Housing** Quality & Community Lack of Opportunity, Economic Affordability Disruption Mobility & Social Capital

Ellis, W., Dietz, W. (2017) A New Framework for Addressing Adverse Childhood and Community Experiences: The Building Community Resilience (BCR) Model. Academic Pediatrics. 17 (2017) pp. S86-S93. DOI information: 10.1016/j.acap.2016.12.011

## Consequences of ACES

o ACES are common.

 There are different consequences for BIPOC of those ACES and their manifestation. The stakes are different.

 Our work is to also recognize the intersection ACES and race, then name it in our interventions.

## Pulling back the trauma lens

#### INTERGENERATIONAL

The effects of trauma are not resolved in one generation; trauma is passed to next generation. Examples?

#### HISTORICAL

American Chattel Slavery (1619-1865), Jim Crow South (1865-1965), Citizenship Rights Struggle (1965-present day). 246 out of 400 years in US, AA are property.

#### CULTURAL

Language, economic, sociopolitical, and spiritual beliefs are attacked and suppressed; it results in loss of identity, community, and worldview.

"People are trapped in history, and history is trapped in them." James Baldwin

#### A Child's Brain on Trauma

Experiencing trauma at an early age creates potential for long-lasting impacts.

- Under-developed cognitive processing
- Over-developed circuitry that controls fear or stress, making these parts of the brain more likely to engage

Children who experience homelessness have/are...

- sick at twice the rate of their stably-housed peers
- twice as likely to repeat a grade in school
- twice the rate of learning disabilities
- experience three times the rate of emotional and behavioral difficulties.

A child with 4 or more ACES is **32x** as likely to have behavior problems in school.

## Trauma Informed Care

Shifts the question from

"What's wrong with this person?"

"What happened to this person?"

Trauma-informed care begins with understanding that many of the people we serve have experienced trauma, including sexual or domestic abuse, housing instability, mental illness, or living in poverty.

Trauma significantly affects a person's physical systems as well as social/emotional well-being.



#### 6 Key Principles of a TIC Approach:

- ·Safety
- Trustworthiness and Transparency
- Peer Support
- Collaboration and Mutuality
- Empowerment, Voice and Choice
- •Cultural, Historical, and Gender Issues

Realizing the prevalence of trauma, recognizing how trauma affects everyone & responding with respect and care.

### Factors Mitigating the Experience of Trauma

- o Consistent, nurturing relationship with an adult
- Early assessment/intervention
- o Mental health support
- o Safe, nurturing environment and activities
- o Regular exercise, nutrition, sleep
- o Meditation
- o Two generation & strength-based approach

## Secondary Trauma

#### **Symptoms**

intrusive thoughts...chronic fatigue...sadness...anger poor concentration...second guessing...detachment emotional exhaustion...fearfulness...shame physical illness...absenteeism

Feeling the impact of another person's trauma because we care.

# Compassion fatigue Danger signals

cynical, discouraged, or hopeless attitude about work difficult to leave work at end of day recurring thoughts about a particular guest engage in self-judgement and self-criticism

#### Increased vulnerability to compassion fatigue

working long hours...excessive personal demands...isolation unrealistic self-expectations...inability to set limits and boundaries

Normal displays of chronic stress resulting from care-giving work.





#### Burnout

Long-term physical & emotional exhaustion from over-working.

Expressed as emotional disengagement...cynicism... sarcasm negativity...ineffectiveness...social isolation lack of self-care

What's the number one reason people cite for leaving their job?

#### Self-care habits

- Maintain strong connections with others
- Make time for yourself
- Talk about your challenges, accomplishments, worries & frustrations with someone you trust
- Disconnect from work at home
- Maintain your boundaries

Take care of yourself, support your co-workers and nurture the staff reporting to you.

## **Self-Care Practices**



# Reflection and Discussion

#### Reflection

 What is one word, one phrase that sticks out to you or that you remember?

 What is your gut reaction to this content? What resonated? What challenged you?

 Does this apply to you? Your work? Organization? If so, how?

## Commitment

What will you do to grow your trauma informed capacity?

#### References

- Centers for Disease Control and Prevention (2019). About the CDC-Kaiser ACE study. Retrieved from https://www.cdc.gov/violenceprevention/childabuseandneglect/acestudy/about.html
- Ellis, W., Dietz, W. (2017). A new framework for addressing adverse childhood experiences and community experiences: The building community resilience (BCR) model. *Academic Pediatrics 17*.pp S86-S93. doi:10.1016/j.acap.2016.12.011
- lowa ACES 360 [Online Image] (n.d). The original ACE study. Retrieved from <a href="https://www.iowaaces360.org/ace-study.html">https://www.iowaaces360.org/ace-study.html</a>
- National Council for Behavioral Health (2019). Trauma-Informed Care. Retrieved from <a href="https://www.thenationalcouncil.org/topics/trauma-informed-care/">https://www.thenationalcouncil.org/topics/trauma-informed-care/</a>
- Substance Abuse and Mental Health Services Association. (2019, 2 August). Trauma and violence. U.S. Department of health & Human Services. Retrieved from https://www.samhsa.gov/trauma-violence
- Trauma Informed Oregon [Online Image] (2019). Three types of stress. Retrieved from <u>https://traumainformedoregon.org/the-</u> role-of-trauma-informed-care-in-achieving-well-rounded-justice/three-types-of-stress/
- Violence Free Colorado [Online Image] (2019). Trauma-Informed Care. Retrieved from https://www.violencefreecolorado.org/wp-content/uploads/2013/11/TIC-tree.jpg

#### Additional Resources

- "Understanding Child Trauma." Substance Abuse and Mental Health Services
   Association. <a href="https://store.samhsa.gov/system/files/sma16-4923">https://store.samhsa.gov/system/files/sma16-4923</a> O.pdf
- "July 2015 Trailer: Overcoming Trauma and Violence: Th Power of Resiliency."
   Substance Abuse and Mental Health Services Association.
   <a href="https://recoverymonth.gov/road-to-recovery/tv-series/july-2015-trailer-overcoming-trauma">https://recoverymonth.gov/road-to-recovery/tv-series/july-2015-trailer-overcoming-trauma</a>
- "Why Trauma Matters in Primary Care." National Council for Behavioral Health.
   https://www.thenationalcouncil.org/areas-of-expertise/trauma-informed behavioral-healthcare/#foobox-1/1/Trauma matters infographic.png

## Thank you!

#### **Questions, Ideas? Let's Connect!**

Nicque Mabrey, Community Engagement Manager nmabrey@peopleservingpeople.org Erica Valliant, Whole Family Systems Manager