

Multifamily Customer Portal Log In and Manage Passwords

Quick Links: Overview | How to Log In | Reset Your Password | Questions

Overview

The Portal is a web-based application. The recommended Internet browser for the Portal is <u>Google Chrome</u>. Learn more about <u>supported browsers</u>.

Prior to your initial log in, you will receive an email from Minnesota Housing that includes a link to set up a password and activate your user account. Your password must have at least eight characters, including at least one letter and one number.

How to Log In

If you have already activated your user account and set up a password, log in to the Portal by going to: https://mnhousing.force.com/MultifamilyPortal

Enter your username and password. Your username is typically your business email. Click **Remember Me** for easier access in the future. Then click **Log In**.



Reset Your Password

If you forgot your password, click **Forgot your Password?** on the login page, and follow the instructions. You will be asked to type your username. An email will be sent to you with a link to reset your password.

If you are logged in to the Portal and want to update your password:

- Click your name in the upper right corner of the browser window.
- Click My Settings from the dropdown list.
- Click Change Password. Hit Save when you are done.

Questions

Contact mhfa.app@state.mn.us.