Multifamily Customer Portal Project Documents

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Overview

Minnesota Housing will generate and store files related to the project in the Project Documents: Customers space. Examples of documentation uploaded to this space include the Project Launch Agenda, Reservation Agreement, or the As-Complete Appraisal that Minnesota Housing orders on the customer's behalf.

How to View Documents

To view documents shared by Minnesota Housing:

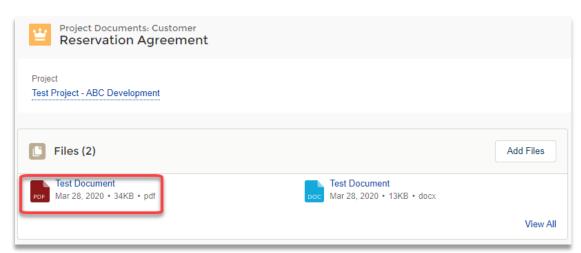
• Go to the **Documents** tab on the project page.



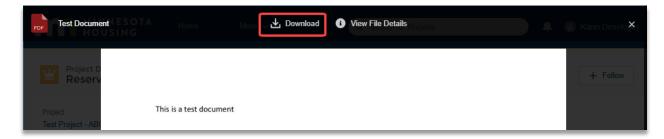
• To view documents uploaded to this space, click on the Supporting Document name.



- On this new screen, click on the **file name** to preview or download the file.
- Click View All to expand the list of files.



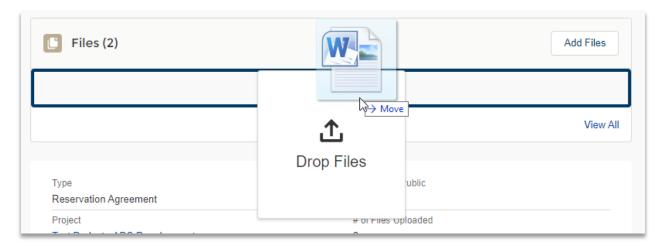
• On the file preview page, click **Download** to view the document. NOTE: Some file types do not render correctly when previewed or cannot be previewed.



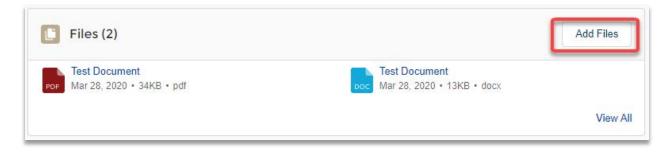
How to Upload a File

There are two ways to upload files:

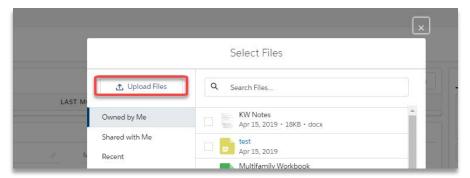
- **Drag and drop** files from your computer.
 - o Navigate to the file stored on your computer.
 - Click on the file and drag it into the Files section. A blue box will appear around the files section and 'Drop Files' will appear on the screen.



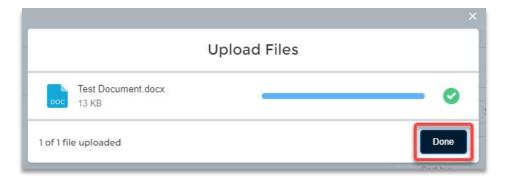
- o Release the file to drop it into the Files section
- Use the Add Files feature.
 - o Click Add Files within the Files section.



o Click the **Upload Files** button to select the file.



Locate the file on your computer and select **Open.** Once the file has uploaded, select
Done.



Notifications

When Minnesota Housing shares a document, the primary contact or contacts on your project will receive an email notification stating a file was shared with you. Staff may also @mention you in Chatter to direct you to files uploaded to this space.

Questions

Contact mhfa.app@state.mn.us.