Coordinated Access is a centralized or collaborative process designed to coordinate program participant intake, assessments, and referrals to housing.

The Department of Housing and Urban Development (HUD)’s new regulations require that all Continuums of Care (CoCs) develop and implement a coordinated access and assessment system for all HUD-funded programs.

Assessment
- A common screening tool that collects a participant’s homeless history, disability history, criminal background history, etc. to determine the best housing intervention (Permanent Supportive Housing (PSH) or Rapid Re-housing (RRH)) for that participant.
- The only way to access PSH or RRH in our CoC is through Coordinated Access.

PSH: has been prioritized for participants who are chronically homeless. If a participant does not meet the HUD definition of chronic homelessness, they will not be eligible for any PSH program.

RRH: is being rolled out and will go to scale later in 2015. Once available, only participants residing in emergency shelters or places not meant for human habitation will be eligible.

The only way to access PSH or RRH in Houston, Harris County, and Fort Bend County is through Coordinated Access.

Locations:
There are currently 3 Coordinated Access Hubs that assess for PSH:

- **The Beacon, 1212 Paririe St.**
  Monday-Friday, 9:00 am - 4:00 pm
  Participants must come in person and will be seen on a first come, first served basis.

- **VA Drop-in Center, 1418 Preston St.**
  This location is for Veterans only.

- **Star of Hope Women & Family,**
  **Walk-ins not accepted**
  Only households residing in the shelter will be assessed.

Virtual assessments over the phone are limited to select programs at this time; however, a full-scale call-in option for case managers is being developed. Clients will always need to be connected with a case manager to call in and receive a virtual Coordinated Access assessment.

What Coordinated Access ISN’T:
- It is not a program...
- It does not increase housing inventory...
- It does not eliminate program eligibility...

... it is an entry point to determine an individual’s housing eligibility.

... it helps us access the existing inventory more efficiently.

... clients still need to meet programs’ and landlords’ eligibility criteria.

FOR MORE INFORMATION VISIT WWW.THEWAYHOMEHOUSTON.ORG