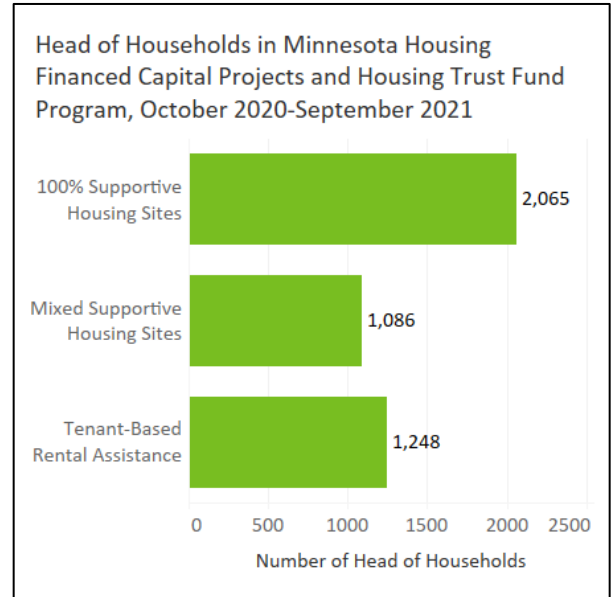


Minnesota Housing provides capital funding for site-based supportive housing units and tenant-based rental assistance for high-priority homeless households. Providers are required to collect tenant data in the Homeless Management Information System (HMIS) and complete an annual supportive housing survey. This report is a high-level summary of key findings for FFY 21.

Households and Individuals Served

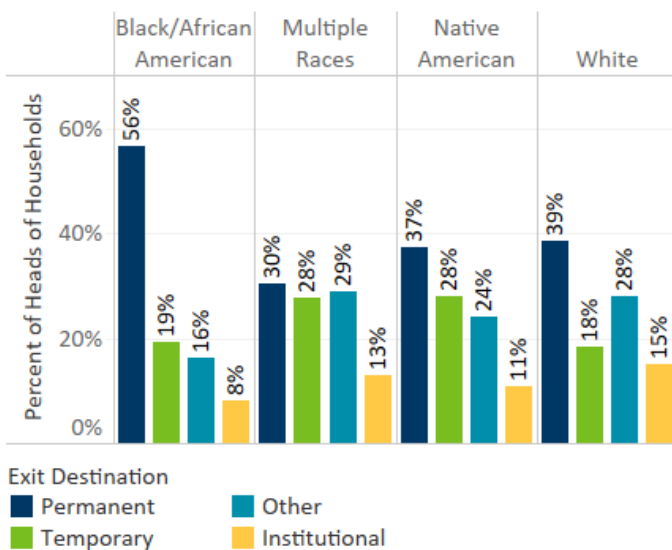
4,399 high-priority homeless households lived in supportive housing units with Minnesota Housing capital-financing or Housing Trust Fund rental assistance between October 2020 and September 2021.

- 31 percent of households were in families and 69 percent were single individuals
- 40 percent of participants identified as Black or African American, 33 percent as white, 16 percent as Native American or Alaskan Native, 10 percent as multiple races, and two percent as another race. Seven percent of individuals identified as Hispanic.
- 81 percent of heads of households reported some type of disability.



Outcomes

Destinations for Exiting Heads of Households by Race



- 90 percent of households remained in housing or exited to permanent housing
- 81 percent of households had been in their housing for a year or more and 57 percent had been in their housing for 2 or more years.
- 83 percent of households remained in their housing at the end of the year. Of those that exited, 44 percent exited to permanent destinations. African American households exit to permanent destinations at the highest rate (56 percent).
- 74 percent of households that exited to homelessness had a head of household with a behavioral health disorder
- 8 percent of individuals (130) that exited to permanent destinations from October 2019 to September 2020 returned to homelessness in a year.

2021 Supportive Housing Survey key findings:

We use responses from the annual supportive housing survey for a statewide analysis, and at a property level, to understand successes and challenges in the supportive housing portfolio. The information helps us to be a better partner, develop our supportive housing quality monitoring, improve our training and engagement activities, and provide appropriate technical assistance.

Overview:

- 317 respondents completed the survey (167 service providers, 148 property owners, 2 both)
- Over half (60%) rated the partnership between property managers and service providers as strong (a score of 5). 84% rated the partnership as positive (score of 4 or 5)

Coordinated Entry (CE):

- The majority of respondents (270) indicated their property accepts referrals from CE. Of those that indicated their property used CE, slightly more than half of the respondents ranked the referral process positively (score of 4 or 5)
- Communication and collaboration with CE staff was the most frequently identified strength
- The length of time to fill vacancies with CE was the most frequently identified concern

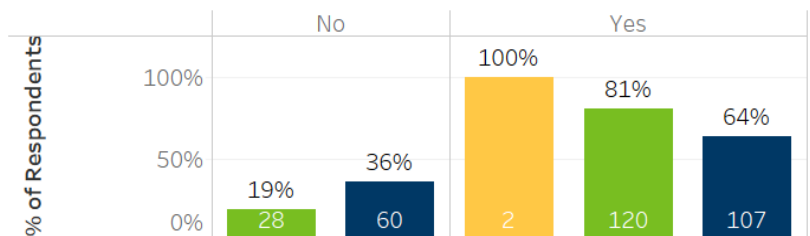
Screening and Eligibility:

- 30% of respondents indicated that eligibility requirements make it challenging to fill units.
- 27% of respondents indicated that tenant screening practices are a barrier to accessing supportive housing. Respondents indicated that the population prioritized for a unit often had rental or criminal histories that conflicted with the property screening criteria.
- Roughly 3/4 of respondents indicated they were familiar with Minnesota Housing’s Tenant Selection Guidelines
- Minnesota Housing is doing continued education on the new [Tenant Selection Plan Guidelines](#) and encouraging existing properties to use the new screening criteria.

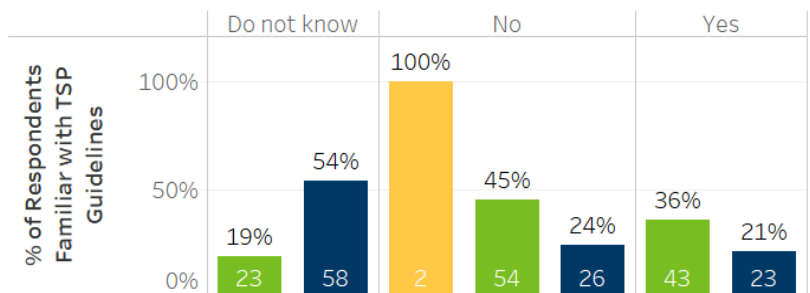
Minnesota Housing Tenant Selection Plan Guidelines

Service Providers | Property Managers or Owners | Both

Participants Familiar with Guidelines



Guidelines Influenced Criteria



Medicaid Housing Stabilization Services:

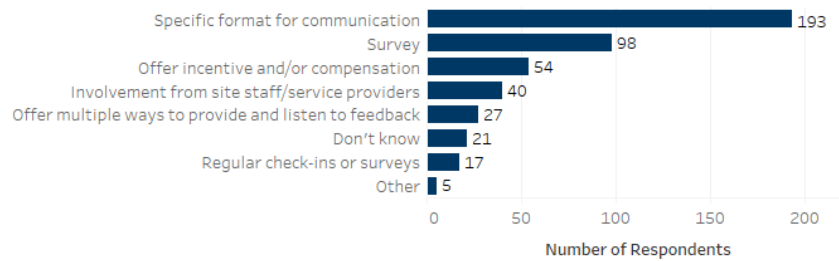
- 2/3 of service providers indicated they have enrolled or plan to enroll in Housing Stabilization Services
- Of the providers who have enrolled or plan to enroll, 1/3 said the process was challenging

Tenant feedback:

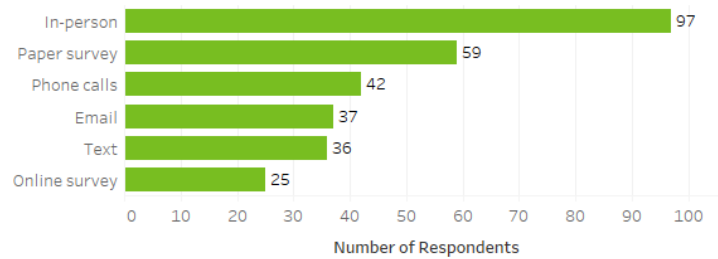
We asked about methods for obtaining feedback from tenants as this is a key focus for us to improve our understanding of how supportive housing is working for the people served. There was strong support for a regular survey of tenants, with incentives offered. Many respondents also gave suggestions for effective methods to receive feedback.

Obtaining Feedback

How to Obtain Feedback from Tenants

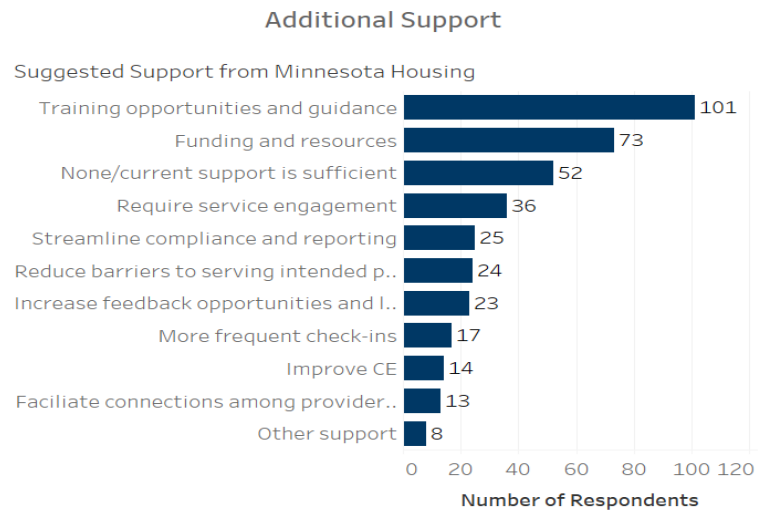


Specific Format for Receiving Feedback



We asked: How can Minnesota Housing help you be successful in providing quality supportive housing?

Training opportunities and guidance was the most frequent suggestion, and we are focusing on offering more support to providers. For example, we now hold quarterly engagement sessions with supportive housing providers and hold Supportive Housing Office Hours for informal Q&A and discussion.



Site-Based Supportive Housing Performance Indicators

The Minnesota Housing supportive housing team reviews project specific performance indicators from HMIS data with the asset management and compliance staff to identify projects that may need follow-up for additional information and technical assistance to resolve issues. Performance indicators include occupancy and turnover rates and exit outcome data. These indicators help determine which site-based developments may benefit from additional support and monitoring, which occurs through the inspection and management review process.

Questions? Reach out to Minnesota Housing’s Supportive Housing Team at Supportive.Housing@state.mn.us